



North Tyneside Council

Reference: FOI4376

Request:

**I am writing to request information under the Freedom of Information Act 2000.
Please may you provide me with the following:**

Information request 1: Do you have an app?

Response: No

- * When was it launched?
- * How many people have downloaded the app since its launch?
- * How many reports have come through the app since its launch?

*

Information request 2: Do you have a Chatbot?

Response: No

- * Is it internal for staff or external for customers?
- * Which supplier did you go with or was it built in-house?
- * When was it released to the public?
- * How many conversations have taken place since launch?

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY

Date: 02/11/21

Page 1 of 1