



Reference: FOI4439

Request:

Please find below my FOI request regarding malicious emails sent to the council.

The date range for the requests is from 2018 to present day. The data shall include a breakdown by year.

Our supplier only holds 30 days data and so we are unable to provide data as requested. However, we have responded where possible.

1. How many malicious emails (e.g. phishing emails) have been successfully blocked?

We estimate 99.99% of malicious emails are successfully blocked with none being activated by staff.

2. What percentage of malicious emails were opened by staff?

We estimate less than 1%.

3. What percentage of malicious links in the emails were clicked on by staff?

We estimate less than 1%.

4. How many ransomware attacks were blocked?

Information not held - supplier software identifies only as "malware strain or variant"

5. How many ransomware attacks were successful?

None