



Reference: RFI 1701108

**Request:**

We are submitting this Freedom of Information request to ask:

- (a) The number of people awaiting the start of an initial package of domiciliary care on Monday 16th January 2017;
- (b) The total number of hours of domiciliary care that have been approved but were unmet on Monday 16<sup>th</sup> January 2017;
- (c) The single longest number of days an individual had been awaiting the start of an initial package of domiciliary care on Monday 16<sup>th</sup> January 2017;

This is not information that can be extracted from our electronic recording system. It would require us manually checking over 500 case files which would exceed the time limit allowed by the Act therefore this /part of the request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.

- (d) Have you had any domiciliary care contracts handed back over the last 12 months, to Monday Jan 16<sup>th</sup> 2017?

Yes