Request:

1. Do you currently have an electronic record system(s) or case management system in place for social care case management?
   Yes
2. What company currently provides your system(s)?
   The current system is Northgate AIS / CCM , however we have recently procured Liquid Logic and are in the process of implementation.
3. How much are you currently spending on this system annually for licensing and support fees?
   The support and maintenance for the whole system, including Children's and Adults' functionality, Business Objects reporting system, form design and infrastructure licensing is £138,797 for the 2017-18 financial year.
4. What is the date of contract expiry for the system(s)?
   The Northgate contract expires in April 2018. The Liquid Logic contract is for 5 years commencing 1st November 2016 with the option to extend for a further 2 x 12 month periods
5. How many users of the current system?
   c800 across all services that use the system.
6. How is your system hosted?
   The current system is internally hosted, but we are moving to a supplier-hosted system.
7. Who is responsible for IT strategy in your authority?
   Ben Kaner, Head of Digital Strategy
8. Who is responsible for procurement of Social Care systems in your authority?
   Details of procurement contacts can be found on our website at this link:
   http://my.northtyneside.gov.uk/category/609/contact-procurement