

Reference: RFI 1712009

Request:

Please could you provide the following information regarding your ERP (Finance & Procurement) and HR & Payroll system:

1. What Finance, Procurement and HR & Payroll system are currently used at the council?

Oracle E-business Suite 12.1.3

2. When does your contracts expire? April 2018

3. Do you have any planned upgrades of the software? If so, when?

Just patching – no formal upgrades that would change the version that we are on

4. Are you planning to go to market for a different Finance, Procurement, HR & Payroll system? If so, when?

No plans at present

5. How many users / licenses of the system do you have at the council?

We have around 1850 users (based on the number of active account records).

6. Who is the person responsible for your Finance system & HR & Payroll system? Please provide full name, title and contact information if possible.

Mick Ripley, Operations Director, Email: mick.ripley@northtyneside.gov.uk

7. How many staff are involved in supporting your ERP/Finance system & HR & Payroll system

In ICT: 5 (Includes Applications and Unix)

In Business Area: 5

8. Do you have any of these systems externally hosted, if so can you provide annual costs.

n/a

9. What was the initial licence cost of these system and the current annual support/licence fees.

HR/Payroll £194702.60

Yearly £151k

10. When were these systems first installed and has there been any major reimplementation to match your organisations digital transformation over the last 5 years.

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Financials/Procurement: 1997

HR/Payroll: 2010

No major reimplementation other than the addition of HR & Payroll modules in 2010, and upgrades to keep up with technologies such as the java upgrade.

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Page 2 of 2