



Reference: RFI 1712051

Request:

I want to submit a freedom of information request for the following information relating to telephony and networks services:

If there is more than one supplier for each of the contracts below, please can you provide me with the contract data for each of the supplier including, spend, contract dates, type of lines and number of sites.

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract. BT
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many supplier April 2018
3. Fixed Line- Contract Duration- the number of years the contract is for each 3 years
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP Featurenet 1000 and Featurenet 5000
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

180 x Featurenet 1000 & 249 x Featurenet 5000

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?

BT

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

April 2018

8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.

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£4,500 per month across Featurenet 1000 & 5000 lines

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
3 years

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable. 249 x Featurenet 5000 extensions, 3,000 IP extensions off the 180 Featurenet 1000 lines

Contract 3

11. Fixed Broadband Provider- Please can you provide me with the name of the supplier for the contract.

Aspire

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

June 2020

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

£63,226.92 p.a.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

point to point Wireless - KBR

leased lines BT

15. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Leased lines October 2020

Wireless October 2020 (main contract), July 2018 (second contract)

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16. Contract Description: Please can you provide me with a brief description of the contract

Wireless support and maintenance, M-F, 07:30-18:30, 30 minutes' response, 4 hours onsite

Leased line support and maintenance, M-F, 08:00 – 17:00

17. Number of sites: Please state the number of sites the WAN covers. Approx. will do.

130

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

Wireless £104kpa (primary), £31k pa (secondary)

Leased line £188k pa

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

Procurement Team

Procurement@northtyneside.gov.uk

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Date: 10/01/2018

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