



Reference: RFI 1801015

Request:

Please can I request the following information?

The road/street which received the most noise complaints in 2017?

Can the information include how many noise complaints were made about the road/street and a list of reasons for the noise complaints.

Response:

We do not have a report which classifies noise reports per street. To extract this data it would involve going into each noise record, of which there are over 600, and noting the street. Therefore this request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY

Date: 17/01/2018

Page 1 of 1