



Reference: RFI 1801068

Request:

Please advise the timescale taken for the following, year by year for the last 5 years:

Time taken for a vulnerable adult from referral to adult services to being assessed for additional needs/aids.

Time taken for a vulnerable adult to actually being provided with all of their additional needed/aids.

What are the councils targets in the above 2 situations?

Number of deaths of same vulnerable adults whilst waiting for referral/provision of additional needs/aids.

Response:

Points 1 and 2 - information is not held

Point 3 – Information about assessments and timescales is publicly available at

<http://my.northtyneside.gov.uk/mycare/No%20%20Assessment%20and%20Eligibility.pdf>

Point 4

To extract this information would require a manual interrogation of over 10000 social care files

Therefore this request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.