

**Request:**

I am undertaking research to use as part of my degree and I would like to know the following if possible please:

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1. Do you provide adult and childcare support in your area?

Yes

2. Do you work with a Support Organisation for the provision of direct payments?

Yes – we have an accredited list of direct payment support providers

3. If yes, which Support Organisation do you work with?

Please see attached direct payment support services.

4. How many direct payment recipients are there in your local authority?

There are currently 462 clients, aged 18+ in receipt of a direct payment

5. Of the direct payment recipients, how many of these employ a carer?

The number of DP recipients who employ a PA or a PA and an Agency is 175, 2 DP recipients use a self-employed PA based on most recent figure available

6. For recipients of direct payments, how do they buy insurance cover – do you provide a panel of insurers they can choose from or do you recommend a specific insurance company?

The service user can choose who they want to provide insurance cover. Payroll Companies from the accredited list helps them to organise this.

7. Do you advise direct payment recipients on how much they should spend on insurance?

The Council does not advise the service user. However, the Payroll Company they choose will advise on what level of cover is required as per their support plan.

8. Is there a payment cap in place for insurance policies for care provision?

The Council makes a payment of £150 set up cost which covers DBS (if required) and insurance.

9. Do you operate a block insurance policy for your direct payment recipients? No.

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10. How do you select your insurance provider for your service users? (Please rank from 1 – 3 in order of importance with 1 being the most important) See point 6 above.

- Cheapest price
- HR advice and support for customers
- Ease of processing customer information

11. Who, in your local authority, oversees the provision of direct payments and insurance for your service users? Direct Payments Team which falls under the remit of Assistant Director Wellbeing and Assessment