



Reference: RFI 1802016

Request:

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

In order to assist you with this request, I am outlining my query as specifically as possible.

Please can you provide information on the following:

1. Does your local authority use a Learning Management System and e-learning provision for employee training? - Yes
2. If no, are there ongoing plans to purchase a Learning Management System and e-learning provision for employee training in the near future? n/a
3. What is the name of the Learning Management System (product name) and which company is it purchased from? Learning Pool is the product name and company name
4. Provide brief information of the current e-learning courses that are used in employee training.

Activities for children and young people
Advice & Information and Web offer in North Tyneside
An Introduction to Members Enquiries
An introduction to residential child care
An Introduction to Safeguarding Boards within North Tyneside
Asbestos Awareness
Autism and Education
Autism Awareness - Asperger's Syndrome
Autism Awareness - Challenging behaviour
Autistic Spectrum Disorders
BMS: Budgeting and Forecasting
BMS: HR Employee Self Service
BMS: HR Manager Self Service
BMS: Introduction
BMS: iProcurement Self Service for Budget Holders
BMS: iProcurement Self Service for Requisitioners
Business Risk Management
Child Development
Communication Skills
Conflict Resolution & Assertive Communication
Customer First - Customer Service Standards
Developing Personal Resilience
Display Screen Equipment
Down's Syndrome Awareness
Effective communication and engagement with children, young people and families
Effective Minute Writing
Effective Writing 2010

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Employee Induction
Energy Management & Climate Change
Epilepsy Awareness
Equality & Diversity
Equality and Diversity 2010 - For schools
Faith and Belief
Fire Safety
Focus on Benefit Fraud
General Health & Safety at North Tyneside Council
Get up to speed with the 2007 system
Healthy Conversations E-learning (Tier 1)
ICT Security
Infection Control
Information Governance
Information Governance Refresher (Year 2+)
Information Sharing
Interview Skills (e-learning)
Introduction to Coaching
Introduction to EDRMS (e-learning)
Introduction to Information Governance
Introduction to the Corporate Complaints Process E-learning 2017
Learning Disability Awareness
Licensing Committee Training
Lone Working & Personal Safety
Lone Working & Personal Safety (e-learning)
Management
Manager Induction
Managers HR Toolkit - Attendance Management
Managers HR Toolkit - Disciplinary
Managing challenging behaviour
Manual Handling
Meeting Skills
Meeting the needs of children in residential child care
Member Code of Conduct Training
Mental Health Awareness
Mental Health Awareness - Children and Young People E-Learning
Modern Slavery & Human Trafficking
NTSCB Child Sexual Exploitation Briefing
NTSCB Learning from Serious Case Reviews 2012
NTSCB Multi-agency Public Protection Arrangements (MAPPA)
NTSCB Safeguarding Children 2016

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Office Safety
Parental mental health and families
Parental Substance Misuse
Passport to Procurement
Payment Card Industry (PCI) (e-learning)
Planning Committee Training
Pre-complaints (e-learning) 2017
Presentation Skills
Presentation Skills
Preventing Sexual Exploitation for Transport Services
Quality Management
Recording Skills
Regulation & Review Committee Training
Restructure & Redundancy Process
SAB Hate and Mate Crime
SAB Safeguarding Adults Multi-Agency Basic Awareness
Safeguarding children and adults at risk in North Tyneside
Self Development
Self harm in children and adults
Social Media for Elected Members (e-learning)
Stress Awareness for Employees (e-learning)
Supervising
Supporting Children's Transitions
Tackling Racial Discrimination
Team Leading
Time Management
Working at Height
Workshop to Raise Awareness of Prevent (WRAP)
Writing a CV
Young People's Well-being

5. Provide the development themes of the eLearning courses that are used in employee training (i.e. Compliance, Safeguarding, etc.) –
 1. Children's and adults safeguarding, 2. Compliance e.g. Health and safety, information governance etc., 3. General e.g. IT, complaints, members enquiry etc. 4. Leadership & management e.g. risk management, time management etc.
6. Value of the current contract, date of commencement and date of expiry - £56,000 per year
Contract information can be found using the following link:
<https://procontract.due-north.com/ContractsRegister/Index?v=2>
7. Who is responsible for ensuring the LMS and e-learning provision meets the local authorities training requirements?
Organisation and Workforce Development Manager

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