



Reference: RFI 1802037

Request:

With regard to the last Adult Social Care Case Management Software system you implemented, can you please provide these exact dates:

1. The exact date on which you signed the contract for the new system. – 22/12/2016
2. The exact Go-Live date by the winning supplier specified in the tender. No go live date was specified. No go-live date was specified in the tender. We asked all bidders to provide an outline project plan demonstrating that the system could be implemented over a 12 month period.
3. The exact Go-Live date by the winning supplier in their proposal. See above – no go live date was specified in the bids.
4. The exact date the system went live across all services. – 6th November 2017
5. The exact date when the legacy system was switched off or you stopped paying maintenance for the system. Our previous case management system supports both Children's and Adults' social care. It will be decommissioned from April 2018 when the support and maintenance ceases, and following go-live of our Children's system in February.