

Reference: RFI 1802098

Request:

I would like to request the following breakdown of the Councils IT hardware maintenance contracts and associated costs.

- A list of the models of all physical servers, storage devices, tape libraries and network switches under support contracts.

Hardware	Manufacture	Qty	Date	Support	Supplier
Cisco 1900 Series	Cisco	2	2013	2018	Proact
Cisco 2800 Firewall	Cisco	1	2013	2018	Proact
Cisco Catalyst 2960	Cisco	1	2013	2018	Proact
Cisco UCS 5108 Chassis	Cisco	5	2013	2018	Proact
Cisco UCS 5548UP	Cisco	2	2013	2018	Proact
Cisco UCS 6296UP	Cisco	2	2013	2018	Proact
Cisco UCS B200 M3	Cisco	30	2013	2018	Proact
Citrix Access Gateway 2010	Citrix	2	2013	2018	Proact
Citrix Netscaler MPX5500	Citrix	2	2013	2018	Esteem
HPE Proliant DL120 Gen9	Hewlett Packard	3	2017	2020	XMA
HP Proliant DL360 G9	Hewlett Packard	3	2017		XMA
DS2246	NetApp	12			Proact
NetApp DS14 MK2	NetApp	18			Proact
Netapp DS4246	NetApp	9			Proact
Netapp DS4246 Filer	NetApp	1			Proact
Netapp FAS 2050	NetApp	1			Proact
Netapp FAS2240-4	NetApp	1			Proact
Netapp FAS 3020	NetApp	1			Proact
Netapp FAS3140c	NetApp	1			Proact
Netapp FAS3220	NetApp	4	2013	2018	Proact
PureM20	PureStorage	1	2017	2022	Proact

- The cost and duration of said contracts, with start and end dates and service level associated with the equipment.

The Council outsourced a number of its central “back-office” services to Engie under a long term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. As such this service is provided for the Council by Engie, which is a private company and as such is exempt from the provisions of the Freedom of Information Act. The information requested is not the Council’s information.

- Could you also supply the names of the suppliers of the aforementioned support services for each contract?

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Proact, Esteem, XMA

- I would also request the name and full contact details of the person/s in your organisation responsible for the maintenance support contracts.

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