

Reference: RFI 1803033

**Request:**

As permitted under the Freedom of Information Act 2000, I would like to request the following information from your local authority:

- Whether your local authority provides a pest control service?  
Yes
- How much the council spent on reducing pest infestation in each year since 2009-10?

Information is not available to determine annual spend on reducing or preventing pest infestation since 2009-10. Nevertheless, the figures shown below reflect the net operational annual spend for providing an Environmental Protection service for each financial year (1<sup>st</sup> April to 31<sup>st</sup> March), which incorporates all Pest Control activities such as dealing with rats, mice, cockroaches and bed bugs as well as Dog Warden services.

<u>Financial Year</u>	<u>Annual Spend (£m)</u>	<u>Forecast Spend (£m)</u>
2009-10	£0.179m	
2010-11	£0.184m	
2011-12	£0.193m	
2012-13	£0.161m	
2013-14	£0.240m	
2014-15	£0.220m	
2015-16	£0.231m	
2016-17	£0.249m	
2017-18		£0.265m

- How much the council spent on preventing pest infestation in each year since 2009-10?  
See response above.
- How many people you employed as pest controllers in each year since 2009-10?  
2 Full time, 1 part time.
- On how many occasions have people asked you to deal with issues related to pest infestation in each year since 2009-10?  
Since 2013/14 - 10,531
- On how many occasions have pest controllers from your local authority visited homes and businesses in each year since 2009-10 to deal with problems?  
Since 2013/14 – 6495 jobs each requiring between 1 to 4 visits, depending on the pest being dealt with.

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Note

Details of jobs prior to 2013/14 are not held in electronic format which can be interrogated requiring more than 18 hours to undertake manually, as each address in the borough would have to be checked on our system to ascertain if pest control had visited or contacted.