



Reference: RFI 1803054

Request:

Thanks for your understanding and help in this matter. Under the Freedom of Information Act 2000, I would like to request the following information:

- How many reports and complaints about potholes have you received in each year since 2009/10?

All reported enquiries regarding defects within the carriageway are recorded on our Symology system, however, the system does not allow me to separate which ones relate solely to potholes and which are for other issues such as requests for major surfacing works, therefore, I am unable to provide the figures for how many individual potholes were reported to highways. I can, however, identify how many reports we received for defects in the carriageway which resulted in an inspection. Regretfully, this data only goes back to 2012, therefore, I am unable to provide any information prior to this date.

Reported road defects within 2017 = 827
Reported road defects within 2016 = 1056
Reported road defects within 2015 = 811
Reported road defects within 2014 = 779
Reported road defects within 2013 = 1389
Reported road defects within 2012 = 874

- How much was spent on resurfacing and fixing potholed roads in each year since 2009/10?

Attached is a breakdown of the total expenditure for road surfacing carry out within each year.

Below is the amount of potholes and expenditure for their repair from 2012 – 2017. Unfortunately we do not hold information regarding pothole expenditure before 2012. The value given is a notional estimate based on a standard cost per repair for material and labour costs.

Number of potholes repaired within 2017 = 6611 at a cost of £93,944
Number of potholes repaired within 2016 = 8202 at a cost of £116,560.48
Number of potholes repaired within 2015 = 7335 at a cost of £104,239.59
Number of potholes repaired within 2014 = 6717 at a cost of £95,454.74
Number of potholes repaired within 2013 = 9974 at a cost of £141,743.05
Number of potholes repaired within 2012 = 10644 at a cost of £151,258.52

- How many carriageway safety inspections have been carried out in each since year 2009-10?

Each year we carry out 8368 safety inspections

- How many claims relating to vehicle damage and injury, caused by potholes or uneven surfaces, have been received in each year since 2009/10?

Claims Year	No of Claims	Total Paid
2009/2010	163	£85,478.56
2010/2011	142	£81,338.58
2011/2012	64	£51,470.58
2012/2013	199	£65,037.59
2013/2014	67	£67,862.89
2014/2015	38	£3,118.00
2015/2016	77	£15,735.61
2016/2017	35	£710.00
Total	785	£370,751.81

- What was the overall compensation provided by the council for successful claims relating to vehicle damage and injury as a result of potholes or uneven surfaces in each year since 2009/10?

See above

- Approximately what proportion of the roads in your area needed maintenance work because of uneven surfaces or potholes in each year since 2009/10?

We do not hold this information; therefore, I am unable to provide this information