



Reference: RFI 1803075

Request:

Information Requested:

1. Does the council have an in-house adults domiciliary care service, if yes how many hours of care did it deliver in the period from 1st October to 31 December 2017?

No.

2. How many hours of care were commissioned by the council from private domiciliary providers in the period from 1st October to 31 December 2017?

Approximately 116519 hours were commissioned in the period.

3. What is the average hourly rate currently paid by the council for Domiciliary Care to its contracted providers?

The average hourly rate was £14 per hour.

Service rates have been increased and it is not currently possible to accurately set out the average hourly rate because of this.

4. What are the names and business addresses of the council's contracted care providers?

Everyday (Age UK)	Bradbury Centre	13 Saville Street West	North Shields		
Allied	Enbrook Park	Sandgate	Folkestone	Kent	
Bluebird	Innovate Unit 9 c	Silverlink Business Park	Wallsend	Tyne and Wear	

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Caremark	5-6 Chaloner House	Bow Street Centre	Guisborough	Cleveland	
Carevisions @ home	Wingrove House	Ponteland House	Newcastle upon Tyne		
CASA	The Town Mission	Lower Rudyerd Street	North Shields	Tyne And Wear	
Comfort Call	2nd Floor	Olympic House	3 Olympic Way	Wembley	Middlesex

5. When does the current contract expire and if there are there any extension periods, what are these?

31st March 2019

6. What hourly rate is currently paid by the Council to Domiciliary Care Service Users who request Direct Payments?

Same rates are in use as contracted rates

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