



Reference: RFI 1803133

**Request:**

How many pest control callouts did the council receive in 2017 for rat-related requests?

615

Can I have this data for rat-related callouts in 2017 broken down by postcode and listed below in descending order? (e.g NE28 - XX, NE29 – XX

Information not held in this format, to ascertain this information would require manually going into every entry Therefore this part of the request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.

Could you list in descending order the 10 streets which the council received the most rat-related call-outs for in 2017?

Information not held in this format, to ascertain this information would require manually going into every entry Therefore this part of the request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.

How many pest control callouts did the council receive in 2016 for rat-related requests?

481

How many pest control callouts has the council received in 2018 so far for rat-related requests? (as recent as the data will allow)

167