



Reference: RFI 1804011

I wish to make a request under the freedom of information act for information that relates to the highways inspection reports and procedures for maintenance workers and anything that relates to the fixing of signs including the correct height that you advise your staff and the legislation that maintenance engineers need to adhere to.

The correct height for a street sign erected over a footway used by pedestrians is 2.1m and 2.3m over a cycle way. This measurement is taken from the surface of the footway to the bottom of the sign. Our maintenance engineers adhere to the Traffic Signs Manual (TSRGD) Traffic Signs Regulations & General Directions 2016.

What are the procedures should there be a report of a water leak which causes the sign to sink and what procedures are in place to inform the necessary water authority of such a leak?

Any water leak is reported direct to Northumbrian Water Ltd. If a sign has been affected then the area is made safe and once the leak has been dealt with a permanent repair of the sign is carried out.

If there is nothing that is written anywhere please could you kindly confirm that there is nothing in writing that relates to safety checking height wise of the signs on posts particularly of those mounted on the pavements when carrying out an inspection.

Our Highway Safety Inspectors each have a copy of the Highway Safety Inspection Guidance Manual which contains information relating to the inspection of signage within the highway including the correct height that a sign should be erected.

I would also like to know how many personal injury reports you have had in the last 10 years where people have been injured as a result of dangerous, low and hazardous road signs on pavements in your area.

Please could you kindly list all the injury reports in the same way the report is organised below.

Date	Injury	Details
14/09/2009	Various Injuries	A road sign fell in front of claimant whilst he was cycling
07/10/2011	Head Injury	Hit head on road sign whilst assisting vulnerable adults as part of duties

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