



North Tyneside Council

Reference: RFI 1804050

**Request:**

1. How many parking tickets were reviewed in April/May?
2. How many parking tickets were revoked in April/May?

**Response:**

There are no reports available within the Council's Notice Processing software system that would provide the information requested.

The current report module of the Notice Processing system links to the penalty charge notice i.e. how many Notices have been issued, where, during what period, etc.

This FOI request relates to workflow queries i.e. how many penalty charge notices were considered by the team in the two month period and how many penalty charge notices were cancelled during the two month period. This detail of interrogation is not currently available within the current software configuration. We have however purchased an additional bolt on module (Compliance Analytics) that should provide this data to enable Management to better manage the output of individual officers whilst providing visibility of different areas of the service however we are waiting for this to be installed.

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY