



Reference: RFI 1804072

Request:

In light of the fact that you have re-commissioned your homecare contracts very recently (or were scheduled to) could you please answer the questions below?

If you are unable to provide the information because you are still going through the commissioning process and are therefore unable to provide any updated answers then it would be appreciated if you could tell me when you expect the process to be finished by.

1. Please list all the providers of homecare services that you commission

Absolute Quality Care
Age UK North Tyneside / everyday
Allcare
Allied
Ark
bluebird
Care Outcomes
Care Visions
Carewatch
Careline
Castlerock (CRG)
Comfort Call
Complete Care
DH
Dementia Care Partnership
Everlasting Care
Helping Hands
HMS Care
Home Care Associates (CASA)
Homecare Plus
ICCM
Inspired Care
Kay Care
LS Care
Mears
Melrose House
Pinnacle cares
Positive Life Choices
right at home
St Anthony's of Padua
SVP Healthcare

2. Please list the start and end date of their contracts

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All contract end dates are 31/03/2019

3. Please tell me how many staff each provider employs to provide this service? (If the exact number is not known, please give an approximate number)

This number is not known and it is not possible to approximate

4. Please can you also indicate the nature of each contract? (i.e. whether they are spot contracts or guaranteed a certain number of hours)

All are spot contracts. Some providers sit on a framework. Some providers have gone through an accreditation process.

There are no guaranteed hours given to any provider.

5. If the providers are paid for guaranteed hours, please indicate how many each contractor is allocated

n/a

6. Do you have any in-house provision of homecare services? If so how many hours in total allocated?

No