



Reference: RFI 1805052

**Request:**

**A) Digital Transformation strategy**

1. Do you have any Digital Transformation program and/or strategy?

Yes. As per published strategy available at <https://my.northtyneside.gov.uk/category/616/digital-strategy> It is not a 'digital transformation', it is about the use of information to enable transformation in services.

2. What are your digital transformation priorities / objectives for 2018/19?

Please see the strategy

3. What is the value of any budgetary savings associated with digital transformation for 2018/19?

These are not separately stated. The strategy is about enabling NTC to maintain and/or improve services in the face of budget constraints, it is not about a reduction in specific channel costs. Any specific allocation of savings would be arbitrary as they all associated with larger organisational change.

4. What is the breakdown of these budgetary savings by service area?

See above

5. Who is in charge of this program/strategy development in your organisation?

Ben Kaner, Head of Digital Strategy

6. Does the council have a specific digital transformation team?

No

7. Who is the officer responsible for digital transformation in your organisation?

See above

8. Have you allocated a specific budget for Digital Transformation activities in 2018/19 and 2019/20? If yes, please state how much for each year.

No, we consider Digital transformation a part of overall transformation. It is not a specific budget, it forms part of multiple change programmes.

9. Have you applied or do you plan to apply to government funding for Digital Transformation? (e.g. City deals, DCMS Urban Connected Communities)

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Yes

10. Have you received or do you plan to apply for government funding to support digital transformation? E.g. City deals, DCMS Urban Connected Communities. If yes, who from and how much has been received?

Yes, we have plans – DCMS UCC and LFFN. Both approaches shared with other authorities.

## B) Data sharing and analysis

1. Do you have an internal data sharing plan/strategy for enhancing the efficiency & effectiveness of operations within the council? (e.g. Data sharing across Revenue & Benefit, Social Care, Housing, Community Safety, Environment)

Yes

2. Do you have a multi-agency data sharing plan/strategy for enhancing the efficiency & effectiveness of your operations within your council? (e.g. data sharing across police, fire and rescue, NHS services).

In development

3. Who is the officer responsible for delivering your data sharing program/strategy development?

Varies dependent on area

4. What are your priorities / focus relating to data sharing/analytics?

Trusted sharing with GDPR compliance is the primary priority. Then use of information for improving services within limited available budgets.

From this it remains the priorities as described in the Digital Strategy.

5. Have you allocated a budget for data sharing activities during 2018/19 and 2019/20? If yes, how much for each year?

There is no budget that is specifically Data Sharing

6. Are you using or do you plan to use a specific technology platform for delivering data sharing within your organisation?

Currently, Alteryx is the system used for combining data from multiple sources

7. If yes, was / will this technology be an off the shelf packaged solution, a bespoke solution or developed in-house?

Platform plus development

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