



Reference: RFI 1805057

Request:

Under the Freedom of Information Act could you please provide me with the following information primarily relating to the road designated as Glenfield Road, Benton but also the surrounding streets (NE12 Postal Area) in North Tyneside.

The Highway Maintenance department use a Symology System to log all safety inspections and job cards. All safety inspections and defects are logged by the street name and not the post code, therefore we are unable to provide the data for NE12 post code however we can provide all information from Glenfield Road.

1. Dates and copies of all safety inspections and risk assessments undertaken on Glenfield Road, Benton in the 12 month period preceding May 2018.

Below is a table showing the dates on which the safety inspections of Glenfield Road were carried out. The only repairs that were identified and issued during these three inspections was on 11/4/2017. I have attached a copy of the repair order.

Location	Activity	Date Due	Done Date	Frequency
GLENFIELD ROAD, LONGBENTON	SF2	22/3/2017	11/4/2017	6 Months
GLENFIELD ROAD, LONGBENTON	SF2	11/10/2017	10/10/2017	6 Months
GLENFIELD ROAD, LONGBENTON	SF2	10/4/2018	10/4/2018	6 Months

2. Details of all carriageway defects identified during safety inspections in the 12 month period preceding May 2018.

No carriageway repairs have been carried out within the requested time period

3. Details of how road safety inspections on Glenfield Road, Benton are undertaken including whether they are walked or driven, the speed of the inspection vehicle and the number of persons conducting the survey.

All inspections carried out in Glenfield Road are walked by one Highway Safety Inspector

4. The intended frequency of road safety inspections.

6 monthly

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5. Details of all complaints and/or inquiries relating to Glenfield Road, Benton received in the 12 month period preceding May 2018.

Below is a table showing the enquiries received within the requested time period

Recorded	CRNo	Location	Request Type & Description	Reported By	Description
7/8/2017	52348	o/s 64	ER Road Enquiry	PUB Public	Resident reports irregular road surface at the above location and requests that the area be inspected.
18/7/2017	52054	o/s 27	V/A Vehicle Access Cross	PUB Public	Illegal access crossing causing a nuisance to highway users. Standard letter to created and posted to property.
12/6/2017	51538	around 51	EF Footway Enquiry	PUB Public	Resident reports damaged footways caused by cars/vans parking on the footways/verges. Blocked footways.

6. The hierarchy classification of Glenfield Road, Benton.

Unclassified Link/Estate road

7. Any relevant road or section numbers relating to Glenfield Road, Benton.

U/28316715/010

8. The defect intervention criteria adopted in relation to the identification of all categories of roadway potholes.

A sharp edge depression (pothole) of 40mm or greater in depth and extending in any direction up to 300mm

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9. The time period adopted between identification and repair (temporary and permanent) of all categories of roadway repairs.

Below are the priority categories given to all repairs depending on the severity or location of the defect.

Category 1 – 24 hrs (such as a dislodged bollard, missing road gully)

Category 2 – 10 working days (defects which meet the investigatory levels)

Category 3 – 30 working days (such as gully cleansing, street nameplate/sign renewal)

Category 4 – Planned works (such as planned patching, minor footway schemes)

10. Has North Tyneside Council formally adopted all or part of the standards contained within the national code of practice for highways maintenance management?

Yes