



Reference: RFI 1805080

Request:

1. How many properties are you responsible for?
As of January 2018 NTC are responsible for 14,883 council owned homes although 924 of these relate to an existing PFI arrangement of which NTC have no maintenance obligation.
2. If you have outsourced your social housing provision to another body or bodies, what is/are the name and contact details of the body or bodies?
N/A.
3. What percentage of your housing stock has cavity wall insulation been installed into?
94.3% of the housing stock has cavity wall insulation installed.
4. What percentage of your housing stock has external wall insulation been installed onto?
5.4% of the housing stock relates to non traditional properties which has historically benefitted from External wall Insulation. 0.03% of the stock relates to solid wall construction of which internal wall insulation has been explored.
5. How many disrepair claims have been made by tenants, house holders in the past 5 years due to poor property condition? 21
6. How many disrepair claims have been made by tenants, house holders in the past 5 years due to cavity wall insulation? 0
7. How many disrepair claims have been made by tenants, house holders in the past 5 years due to external wall insulation? 0
8. How many damp, condensation and mould complaints have been made by tenants, house holders since 1st January 2012, by year?
We are unable to quantify a true and accurate figure that purely relates to this type of complaint due to the way complaints are categorised and logged within the Housing complaints system.
9. What is the value of financial settlements made to claimants since 1st January 2012, by year?
We cannot provide this information within the allocated timescales as any litigated cases are handled by external solicitors and they are unable to comply with the request for information within the time frame.
10. What is the value of financial settlements made for litigation cases relating to cavity wall insulation since 1st January 2012, by year? 0
11. What is the value of financial settlements made for litigation cases relating to external wall insulation since 1st January 2012, by year? 0

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12. How many cavity insulation extractions have you undertaken or have been undertaken on your behalf since 1st January 2012, by year?

The below extractions have taken place following intrusive site investigations on individual properties. This has resulted in the existing mineral wool being removed and Polybead insulation being fitted.

2012 = 18 homes

2013 = 12 homes

2014 = 13 homes

2015 = 15 homes

2016 = 49 homes

2017 = 24 homes

13. Do you have a current cavity extraction project/s being undertaken?

No extraction projects are being undertaken although defective insulation is being removed to one off properties as and when they arise following intrusive investigations.

14. Do you have a current external wall insulation scheme/s being undertaken?

24 blocks of 2 storey flats are having a proportion of timber cladding replaced with an external wall insulated render system which will be completed by March 2019.

15. Do you have a current cavity wall insulation scheme/s being undertaken?

No cavity wall insulation schemes are being undertaken.