



Reference: RFI 1806034

**Request:**

All reported enquiries regarding defects within the carriageway are recorded on our Symology electronic data system, however, the system does not allow me to separate which ones relate solely to potholes and which are for other issues such as requests for major surfacing works, therefore, I am unable to provide the figures for how many individual potholes were reported to highways. I can, however, identify how many reports we received for defects in the carriageway which resulted in an inspection.

1. How many reports of potholes or road surface defects were made to the local highways authority by members of the public in 2014, 2015, 2016 and 2017? (Please specify if the data is for potholes only or all road surface defects)

Year	Number of Public Reports of Potholes
2014	779
2015	811
2016	1056
2017	509
<b>Grand Total</b>	

2. How many reports of potholes or road surface defects were made to the local highways authority by members of the public BY MONTH in the years 01 April 2016-31 March 2017; 1 April 2017-31 March 2018? (Please specify if the data is for potholes only or all road surface defects)

Year	Month	Number of Public Reports of Potholes
2016	Apr	121
2016	May	159
2016	Jun	135
2016	Jul	98
2016	Aug	126
2016	Sep	142
2016	Oct	94
2016	Nov	131
2016	Dec	55
2017	Jan	96
2017	Feb	51
2017	Mar	72

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY



Reference: RFI 1806034

<b>2016/2017</b>	<b>Total</b>	<b>1280</b>
2017	Apr	101
2017	May	53
2017	Jun	53
2017	Jul	64
2017	Aug	68
2017	Sep	33
2017	Oct	30
2017	Nov	50
2017	Dec	35
2018	Jan	114
2018	Feb	124
2018	Mar	193
<b>2017/2018</b>	<b>Total</b>	<b>918</b>

3. What was the average time (calendar days) to repair reported potholes in 2014, 2015, 2016 and 2017?

<b>Year</b>	<b>Average Calendar Days to Complete from Reported Date</b>
2014	8.90
2015	8.69
2016	9.29
2017	7.72
<b>Total Average</b>	<b>8.65</b>

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY