



Reference: RFI 1807007

Request:

1. The number of callouts attended by the council's pest control team in the years 2016, 2017, and 2018 (to date)

Information is held for financial years and is as follows:

2015/16 - 1015

2016/17 - 1384

2017/18 - 1252

2018/19 (up to 30th June) – 270

2. The date of each callout in that time period
3. The location of each callout (preferably by street name)
4. The reason for each callout (e.g. rat infestation)

The information for question 2-4 is not held centrally and would require us to check each individual record manually.

Therefore this part of the request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.