



Reference: RFI 1808090

Request:

Quarry Park Car Park, Whitley Road, NE12 6DT

Can you provide me with the number of machine in each car park along with the make and model of the machine and the cost?

One Metric Aura Pay & Display Machine – in the region of £3,500 (Due to the age of the machine exact costs are not known)

Does each machine have a till roll to show what amount has been tendered?

No, the audit ticket only shows the total income recorded by the machine since the cash box was last removed.

Does the till rolls show what was actually required against what was tendered?

No

Can you provide me with the weekly takings of each machine? For the last 5 financial years and this financial year to date.

Weekly figures are not held as the machine reports the cash taken from the last time that the cash box was removed. As some machines do not experience high usage at certain times of the year, the machines are not routinely emptied every week.

Can you provide me with the annual takings of each machine? For the last 5 financial years and this financial year to date.

2013/14 - £2,542.92

2014/15 - £489.58

2015/16 - £503.00

2016/17 - £469.21

2017/18 - £752.04

01 April 2018 – 24 August 2018 - £112.13

Can you provide me with the maintenance cost of each machine, since they were installed?

Details of the date that the machine was installed are not retained. The Council pay an annual charge of £37,338 to a third party Maintenance Contractor to maintain all the Metric machines operating in the Borough.

Can you provide me with the maintenance of the car park itself?

Information is not held

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As each machine is, "No change given", can you provide me with the difference between what is the charge and what has been actually tendered? Example 80p/hr 1 hour max and the buyer only has £1. What happens to the difference between what is charged and the excess over and above what is actually tendered? For clarity, 80p for parking, £1.00 tendered, no change given so there is a surplus of 20p. How is that 20p accounted for?

Information is not held, the Pay & Display machine only provides information on the total cash taken.

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Tyne Commission Quay Car Park, Royal Quays Marina NE29 6DU

Can you provide me with the number of machine in each car park along with the make and model of the machine and the cost?

None, this is a free car park

Does each machine have a till roll to show what amount has been tendered?

Not applicable

Does the till rolls show what was actually required against what was tendered?

Not applicable

Can you provide me with the weekly takings of each machine? For the last 5 financial years and this financial year to date.

Not applicable

Can you provide me with the annual takings of each machine? For the last 5 financial years and this financial year to date.

Not applicable

Can you provide me with the maintenance cost of each machine, since they were installed?

Not applicable

Can you provide me with the maintenance of the car park itself?

Information is not held

As each machine is, "No change given", can you provide me with the difference between what is the charge and what has been actually tendered? Example 80p/hr 1 hour max and the buyer only has £1. What happens to the difference between what is charged and the excess over and above what is actually tendered? For clarity, 80p for parking, £1.00 tendered, no change given so there is a surplus of 20p. How is that 20p accounted for?

Not applicable



Reference: RFI 1808090

Bournemouth Gardens Car Park, The Links, NE26 1QQ

Can you provide me with the number of machine in each car park along with the make and model of the machine and the cost?

Two Metric Aura Pay & Display machines – in the region of £3,500 (Due to the age of the machine exact costs are not known).

One Metric Elite Pay & Display machine (installed April 2015) - £3,500.

Does each machine have a till roll to show what amount has been tendered?

No, the audit ticket only shows the total income recorded by the machine since the cash box was last removed.

Does the till rolls show what was actually required against what was tendered?

No

Can you provide me with the weekly takings of each machine? For the last 5 financial years and this financial year to date.

Weekly figures are not held as the machine reports the cash taken from the last time that the cash box was removed. As some machines do not experience high usage at certain times of the year, the machines are not routinely emptied every week.

Can you provide me with the annual takings of each machine? For the last 5 financial years and this financial year to date.

Please note that North Tyneside Council offer a mobile phone payment option in this car park and also offer a flexible ticket option that enables motorist to use any ticket purchased in one of the Foreshore charged parking facilities in any of the other Foreshore charged parking facilities. Bournemouth Gardens Car Park falls into this category. The information provided below only relates to the actual cash taken by the machines in this car park.

Machine 1

2013/14 - £21,765.25

2014/15 - £21,788.18

2015/16 - £10,564.04

2016/17 - £7,253.79

2017/18 - £15,453.26

01 April 2018 – 24 August 2018 - £15,655.38

Machine 2

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2013/14 - £290.50

2014/15 - £1,873.58

2015/16 - £17,972.40

2016/17 - £12,006.00

2017/18 - £12,402.29

01 April 2018 – 24 August 2018 - £13,657.46

Machine 3

2013/14 - £0 (machine not installed)

2014/15 - £0 (machine not installed)

2015/16 - £30,503.03

2016/17 - £25,122.42

2017/18 - £29,748.77

01 April 2018 – 24 August 2018 - £22,422.42

Can you provide me with the maintenance cost of each machine, since they were installed?

Details of the date that the machine was installed are not retained. The Council pay an annual charge of £37,338 to a third party Maintenance Contractor to maintain all the Metric machines operating in the Borough.

Can you provide me with the maintenance of the car park itself?

Information is not held

As each machine is, "No change given", can you provide me with the difference between what is the charge and what has been actually tendered? Example 80p/hr 1 hour max and the buyer only has £1. What happens to the difference between what is charged and the excess over and above what is actually tendered? For clarity, 80p for parking, £1.00 tendered, no change given so there is a surplus of 20p. How is that 20p accounted for?

Information is not held, the Pay & Display machine only provides information on the total cash taken.

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Reference: RFI 1808090

Brierdene Car Park, The Links, NE26 4NF

Can you provide me with the number of machine in each car park along with the make and model of the machine and the cost?

There were two cash payment Metric Aura machines in this car park up until April 2018. One of these machines was vandalised in August 2017 and the Council took the decision to replace it with a card payment on machine from April 2018. The following are the machines that are currently operating in this car park:

One Metric Elite machine – cost in the region of £3,500 (Due to the age of the machine exact costs are not known).

One Parkeon Strada card payment only Pay & Display machine – cost £4,125

Does each machine have a till roll to show what amount has been tendered?

No, the audit ticket only shows the total income recorded by the machine since the cash box was last removed.

Does the till rolls show what was actually required against what was tendered?

No

Can you provide me with the weekly takings of each machine? For the last 5 financial years and this financial year to date.

Weekly figures are not held as the machine reports the cash taken from the last time that the cash box was removed. As some machines do not experience high usage at certain times of the year, the machines are not routinely emptied every week.

Can you provide me with the annual takings of each machine? For the last 5 financial years and this financial year to date.

Please note that North Tyneside Council offer a mobile phone payment option in this car park and also offer a flexible ticket option that enables motorist to use any ticket purchased in one of the Foreshore charged parking facilities in any of the other Foreshore charged parking facilities. Brierdene Car Park falls into this category. The information provided below only relates to the actual cash taken by the cash payment machine in this car park.

Machine 1

2013/14 - £19,444.92

2014/15 - £7,500.50

2015/16 - £5,929.46

2016/17 - £2,831.25

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2017/18 - £2,065.88 (machine vandalised in August 2017 and replaced by car payment only machine)

Machine 2

2013/14 - £6,518.71

2014/15 - £10,978.78

2015/16 - £12,522.08

2016/17 - £17,839.04

2017/18 - £19,908.87

01 April 2018 – 24 August 2018 - £9,342.79

Can you provide me with the maintenance cost of each machine, since they were installed?

Details of the date that the cash payment machine was installed are not retained. The Council pay an annual charge of £37,338 to a third party Maintenance Contractor to maintain all the Metric machines operating in the Borough. There have been no costs associated with maintenance of the card payment only machine as it is less than one year old.

Can you provide me with the maintenance of the car park itself?

Information is not held

As each machine is, "No change given", can you provide me with the difference between what is the charge and what has been actually tendered? Example 80p/hr 1 hour max and the buyer only has £1. What happens to the difference between what is charged and the excess over and above what is actually tendered? For clarity, 80p for parking, £1.00 tendered, no change given so there is a surplus of 20p. How is that 20p accounted for?

Information is not held, the Pay & Display machine only provides information on the total cash taken.

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Reference: RFI 1808090

St Mary's Island Car Park (North) (adjacent to lighthouse), St Mary's Island, NE26 4RS

Can you provide me with the number of machine in each car park along with the make and model of the machine and the cost?

**Up until June 2018 there were two Metric Elite machines in this car park however one has been vandalised and removed. This machine will be replaced by a Parkeon Strada card payment only machine in September 2018 (Cost £4,125).
Metric Elite Pay & Display machine – cost £3,500**

Does each machine have a till roll to show what amount has been tendered?

No, the audit ticket only shows the total income recorded by the machine since the cash box was last removed.

Does the till rolls show what was actually required against what was tendered?

No

Can you provide me with the weekly takings of each machine? For the last 5 financial years and this financial year to date.

Weekly figures are not held as the machine reports the cash taken from the last time that the cash box was removed. As some machines do not experience high usage at certain times of the year, the machines are not routinely emptied every week.

Can you provide me with the annual takings of each machine? For the last 5 financial years and this financial year to date.

Please note that North Tyneside Council offer a mobile phone payment option in this car park and also offer a flexible ticket option that enables motorist to use any ticket purchased in one of the Foreshore charged parking facilities in any of the other Foreshore charged parking facilities. St Mary's Island Car Park (North) falls into this category. The information provided below only relates to the actual cash taken by the machines in this car park.

Machine 1

2013/14 - £15,767.65

2014/15 - £19,065.24

2015/16 - £43,355.04

2016/17 - £33,401.50

2017/18 - £34,948.38

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01 April 2018 – 24 August 2018 - £5,649.92 (machine vandalised in June 2018)

Machine 2

2013/14 - £18,695.63

2014/15 - £20,187.42

2015/16 - £11,074.36

2016/17 - £23,497.58

2017/18 - £24,304.64

01 April 2018 – 24 August 2018 - £28,418.21

Can you provide me with the maintenance cost of each machine, since they were installed?

Details of the date that the machine was installed are not retained. The Council pay an annual charge of £37,338 to a third party Maintenance Contractor to maintain all the Metric machines operating in the Borough.

Can you provide me with the maintenance of the car park itself?

Information is not held

As each machine is, "No change given", can you provide me with the difference between what is the charge and what has been actually tendered? Example 80p/hr 1 hour max and the buyer only has £1. What happens to the difference between what is charged and the excess over and above what is actually tendered? For clarity, 80p for parking, £1.00 tendered, no change given so there is a surplus of 20p. How is that 20p accounted for?

Information is not held, the Pay & Display machine only provides information on the total cash taken.

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Reference: RFI 1808090

St Mary's Island Car Park (South) (off Trinity Road), St Mary's Island, NE26 4RS

Can you provide me with the number of machine in each car park along with the make and model of the machine and the cost?

**Following repeated instances of vandalism towards certain machines, the Council took the decision to trial a Mobile Phone Payment Only system in five car parks along the Foreshore from September 2016. This car park was one of those involved in the trial, with the cash payment Pay & Display machine being suspended. Following the trial, the Council took the decision to replace the cash payment machines in April 2018 with a card payment only Pay & Display machine. The following is the machine that is currently operating in this car park:
One Parkeon Strada card payment only Pay & Display machine – Cost £4,125**

Does each machine have a till roll to show what amount has been tendered?

Not applicable

Does the till rolls show what was actually required against what was tendered?

Not applicable

Can you provide me with the weekly takings of each machine? For the last 5 financial years and this financial year to date.

Weekly figures are not held as the machine reports the cash taken from the last time that the cash box was removed. As some machines do not experience high usage at certain times of the year, the machines are not routinely emptied every week.

Can you provide me with the annual takings of each machine? For the last 5 financial years and this financial year to date.

2013/14 - £19,785.83

2014/15 - £12,272.73

2015/16 - £8,016.92

01 April 2016 – 31 August 2016 - £9,158.83 (machine was suspended at the end of August)

Can you provide me with the maintenance cost of each machine, since they were installed?

No cost as machine is less that one year old.



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Can you provide me with the maintenance of the car park itself?

Information is not held

As each machine is, "No change given", can you provide me with the difference between what is the charge and what has been actually tendered? Example 80p/hr 1 hour max and the buyer only has £1. What happens to the difference between what is charged and the excess over and above what is actually tendered? For clarity, 80p for parking, £1.00 tendered, no change given so there is a surplus of 20p. How is that 20p accounted for?

Not applicable

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Reference: RFI 1808090

The Waves Car Park, The Links, NE26 1TQ

Can you provide me with the number of machine in each car park along with the make and model of the machine and the cost?

None, this is a free car park

Does each machine have a till roll to show what amount has been tendered?

Not applicable

Does the till rolls show what was actually required against what was tendered?

Not applicable

Can you provide me with the weekly takings of each machine? For the last 5 financial years and this financial year to date.

Not applicable

Can you provide me with the annual takings of each machine? For the last 5 financial years and this financial year to date.

Not applicable

Can you provide me with the maintenance cost of each machine, since they were installed?

Not applicable

Can you provide me with the maintenance of the car park itself?

Information is not held

As each machine is, "No change given", can you provide me with the difference between what is the charge and what has been actually tendered? Example 80p/hr 1 hour max and the buyer only has £1. What happens to the difference between what is charged and the excess over and above what is actually tendered? For clarity, 80p for parking, £1.00 tendered, no change given so there is a surplus of 20p. How is that 20p accounted for?

Not applicable



Reference: RFI 1808090

Whitley Road Car Park Whitley Road, NE26 2ND (adjacent to Health Centre)

Can you provide me with the number of machine in each car park along with the make and model of the machine and the cost?

None, this is a free car park

Does each machine have a till roll to show what amount has been tendered?

Not applicable

Does the till rolls show what was actually required against what was tendered?

Not applicable

Can you provide me with the weekly takings of each machine? For the last 5 financial years and this financial year to date.

Not applicable

Can you provide me with the annual takings of each machine? For the last 5 financial years and this financial year to date.

Not applicable

Can you provide me with the maintenance cost of each machine, since they were installed?

Not applicable

Can you provide me with the maintenance of the car park itself?

Information is not held

As each machine is, "No change given", can you provide me with the difference between what is the charge and what has been actually tendered? Example 80p/hr 1 hour max and the buyer only has £1. What happens to the difference between what is charged and the excess over and above what is actually tendered? For clarity, 80p for parking, £1.00 tendered, no change given so there is a surplus of 20p. How is that 20p accounted for?

Not applicable