

**Request:**

Name of Council: North Tyneside Council

District Code:

Please enter your information into the table below for years **2016/2017** and also **2017/2018**. You can also use the comments box (below), to clarify information or add your own comments.

No	Question	2016/ 2017	2017/ 2018
1	Do you offer a pest control service to the public, and if so is the service delivered in-house by the Council or contracted out to a 3 <sup>rd</sup> party? Y=Yes, N=No, C=Contract out (Please give Company name(s) of 3rd party providers)	y	Y
2	Do you charge for your pest control service? (Y=Yes, N=No)	y	Y
3	How many individuals were employed by the council between 1 <sup>st</sup> April and 31 <sup>st</sup> March under the remit of pest control?	3	3
4	How many full time equivalents (FTE) is this?	2	2
5	Of those individuals, how many were employed as servicing technicians?	2	2
6	How many full time equivalents (FTE) is this?	2	2
7	How many initial reactive domestic service requests involving <b>rats</b> did the council deploy one or more technicians between 1 <sup>st</sup> April and 31 <sup>st</sup> March?	564	593
8	How many initial reactive domestic service requests involving <b>mice</b> did the council deploy one or more technicians between 1 <sup>st</sup> April and 31 <sup>st</sup> March?	114	122

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9	How many initial reactive domestic service requests involving <b>mammals</b> (other than rats or mice, Eg. Foxes, Squirrels, Rabbits etc...) did the council deploy one or more technicians between 1 <sup>st</sup> April and 31 <sup>st</sup> March?	0	0
10	How many initial reactive domestic service requests involving <b>wasps</b> did council deploy one or more technicians between 1 <sup>st</sup> April and 31 <sup>st</sup> March?	412	277
11	How many initial reactive domestic service requests involving <b>bedbugs</b> did the council deploy one or more technicians between 1 <sup>st</sup> April and 31 <sup>st</sup> March?	20	20
12	How many initial reactive domestic service requests involving <b>ants</b> did the council deploy one or more technicians between 1 <sup>st</sup> April and 31 <sup>st</sup> March?	98	69
13	How many initial reactive domestic service requests involving <b>cockroaches</b> did the council deploy one or more technicians between 1 <sup>st</sup> April and 31 <sup>st</sup> March?	4	0
14	How many initial reactive domestic service requests involving <b>insects other than those listed above (Eg. Fleas, Bees, Mites etc...)</b> did the council deploy one or more technicians between 1 <sup>st</sup> April and 31 <sup>st</sup> March?	172	171
15	How many initial reactive domestic service requests involving <b>birds</b> did the council deploy one or more technicians between 1 <sup>st</sup> April and 31 <sup>st</sup> March?	0	0
16	Are you intending to continue providing pest control services to your community for the next 12 month period? (Y=Yes, N=No, DK=Don't Know)	y	y

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18. Please check the UK Census data for your borough's population and then answer the following questions:

Statistic:	Answers:	Comments:
A: Population:		
B: Total Budget Allocation (under the remit of pest control):	Budgets	2016/17: £0.272m, 2017/18: £0.272m
C: Is the district code listed for this local authority, correct?	Y/N	
D: Does this Local Authority treat Social Housing?	y	
E: Does this Local Authority treat Commercial Premises?	n	
F: Does this Local Authority treat Private Housing?	y	
G: Does this Local Authority contract out services?	n	

19. Additional data at the request of previous LA feedback, please add in any other additional services

Pest Service	Cost of service (£) -based on an hour	Additional time charge (£) -per half hour	Follow up/ resetting (£) - one off fee
Ant	£40	Charges include initial first visit and up to 3 follow up visits as required.	
Bedbugs	£20		
Birds	N/A		
Cockroaches	£20		
Other Insects	£40		
Other Mammals	N/A		
Mice	£20 inside property only		
Rats	£20 Inside & outside property		
Wasps	£40		

All above charges do not include materials.  
Please specify alternative measure if required.

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20. If you wish to clarify any significant changes in the data, or would like to include your own comments, please do so in the box below and on additional sheets if necessary. Please use question numbers where appropriate, to help us identify which questions you are referring to in your comments.