



Reference: RFI 1809005

**Request:**

- 1) Does your local authority use a risk based approach to the repair of highway defects such as potholes?

**No**

- 2) If yes to Q1, when did you switch to a risk based approach? If no to Q1, what approach do you use?

**In line with the Well-maintained Highways Code of Practice for Highway Maintenance Management**

- 3) How does your frequency of monitoring for highway defects, such as potholes, differ for different road types/carriageway hierarchy: as defined in *Well-maintained Highways: Code of Practice for Highway Maintenance Management* (e.g. motorway, strategic route, main distributor, secondary distributor, link road, local access road)?

**See appendix 2 in the attached North Tyneside Highway Policy**

- 4) In what ways is your authority alerted to or detect highway defects such as potholes?

**North Tyneside has a number of systems in place which alert highways that there may be a defect that requires an inspection.**

**These can be:**

- **Direct from the Highways Inspectors during their inspections**
- **Email**
- **Phone calls**
- **Social media, such as Twitter**
- **Elected Members**
- **Verbally direct from the public**
- **By letter**

- 5) How do you categorise highway defects, such as potholes, and how are those categories defined?

**See page 5 in the attached North Tyneside Highway Policy**

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- 6) For identified highway defects, such as potholes, what are your intervention criteria?

**See attached defect criteria document**

- 7) For the different highway defects categories identified, how quickly to you aim to repair them/what is the repair schedule once they have been entered into the system?

**See page 5 in the attached North Tyneside Highway Policy**

- 8) Have your intervention criteria for highway defects, such as potholes, changed in the last 5 years? If so, please indicate when, and what the previous intervention criteria were.

**No**

If this information is available in a highways maintenance policy document, please provide the latest copy (either as an attachment or link) and identify the page number/sections for the answers to the above questions.