

Request:

1. Does your council currently make it a contractual condition that your externally commissioned homecare providers must pay their homecare workers for their travel time?
2. Please list the steps that your council has taken to ensure that your externally commissioned homecare providers are paying their home care workers at least the National Living Wage

Response:

1. Yes. The Service Specification for the current contract states, "Care staff shall be paid for travel time"
2. The Council has not taken steps to ensure externally commissioned homecare providers are paying home care workers at least the NLW. The current contract requires care staff be paid at least the National Minimum Wage

As part of the new contract and specification that will be in place from April 2019, we are intending to check as part of the quality monitoring visits that providers are meeting their statutory requirements and paying their care staff the National Living Wage.