



Reference: EIR4728

Request:

In accordance with the Freedom of Information Act, I would be grateful if you could comply with the following request. Could you provide the following information:

How many streetlights have been reported as faulty in your area?

What was the average amount of time taken between the reporting of a fault with a streetlight and its resolution?

What was the longest delay between the reporting of a streetlight problem and its resolution?

What is the most recent estimate of the number of streetlights in your area that are currently not functioning or partly functioning?

I would like this information for each of the last six calendar years as follows:
2017/2018/2019/2020/2021/2022

Response:

The data requested is provided in the attached spreadsheet.

A note on the maximum time to repair a fault:

Although the vast majority of faults are repaired well within the expected timeframe of 5 working days, occasionally repairs take much longer.

This is often when traffic management arrangements, e.g. lane or road closures, are required to safely access the street light and make the repair.

In these cases we often wait until other planned works are taking place.