



Reference: FOI0973

Request:

We're looking to submit a freedom of information request to collect data around refunded parking charges in your area. Would you be able to provide the following statistics from the dates of 1st June 2017 – 31st December 2018.

1. Number of Penalty Charge Notices (PCN) served for parking violations (ideally split out by not paying parking charges and parking in a disabled space without a badge)

a. Total amount (in pounds) received from PCNs

All funds received from PCN's, whether it is for bus lane violations or parking is held in one location, therefore this figure includes both of these figures. £1,144,083

b. Number of PCNs appealed

The Notice Processing System does not include a report that provides the number of penalty charge notices that have received a challenge/appeal.

The only way that this information could be provided would be to interrogate each individual case of which there are 43,059. It is estimated it would take 7,177 hours to complete this interrogation.

Therefore, this part of the request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been considered. Such costs are limited to £450.00 under the Regulations, which equates to 18 hours of officer time.

c. Number of appeals upheld

See response to question 1b

d. Total amount (in pounds) refunded for upheld appeals

A case is closed once payment of the penalty charge notice is made. Appeals received after payment would not therefore be considered, so the Council would not refund any payment made.

The attached table shows the financial data of Cases closed at the time that the report was run. For the avoidance of confusion, these would include penalty



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charged notices that have been cancelled following consideration of an appeal but are not exclusive to this. There are multiple other reasons why a case may be "Cancelled" by the Council. For example, the DVLA may not be able to provide the keeper address details relating to that vehicle; the vehicle may be a foreign registered vehicle; the keeper details provided by the DVLA may be incorrect or out of date; the registered keeper may abscond and no alternative address can be found, etc.

2. Number of Penalty Charge Notices (PCN) served for driving in bus lanes

a. Total amount (in pounds) received from PCNs

Please see response for 1a and attached table split by contravention code

b. Number of PCNs appealed

See response to question 1b

c. Number of appeals upheld

See response to question 1b

d. Total amount (in pounds) refunded for upheld appeals

See response to question 1d