



Reference: FOI1141

Request:

1) Does your authority offer a large item rubbish removal service to residents and/or businesses in your area?

Yes

If yes, please provide details and also answer the following questions:

If no then no further questions apply and to avoid any unnecessary time spent on dealing with this request a simple "no, we don't" reply by email will be acceptable.

2) Is the service free of charge? If chargeable please provide information on charges.

There is a minimum charge of £10 per item depending on size, type and quantity of bulky waste. There is an A-Z of items available on the Council's website .

Some examples -:

Large Loads or heavy items: £40 per item

Large items: £10 per item

Small items: 10 per item see below

Bathroom suite Armchair Baby bath

Garage door Bed divan/base (single or double) Vacuum cleaner

Shed (dismantled) Mattress (single or double) Kitchen/dining chair

Large trampoline Boiler/radiator Microwave

Full size snooker table Washing machine/other large domestic appliance Ironing Board

Sideboard Buggy (single)

Pram Child's bike

3. Please confirm the cost of removal of these three examples:

I. A mattress £10

II. A fridge £10

III. A sofa £10

4) Are any residents entitled to free or reduced charges?

No

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY



Reference: FOI1141

5) Who operates the service?

The Council

6) What happens to the items? i.e. does anything get re-used or offered to any organisations.

Before arranging a special or bulky collection, we advise residents about donating unwanted items to a local charity shop or an online reuse network. Our contractor runs a scheme to reuse old bikes.

7) If figures are kept, how many times in the past year was the service used and what revenue did this bring in?

2018/19 Actual Revenue Income: (£0.150m)

8) If figures are kept, how much did it cost in the past year to operate this rubbish removal service?

2018/19 Actual Service Cost (Special Collections): £0.162m