



Reference: FOI1311

Request:

Children's and Young People Services
FIS / Local Offer
1. What case management system do you use for children's services? Liquidlogic LSC and EHM
2. What is the annual support charge for the systems (including the finance modules)? Annual maintenance for the Children's system, including finance, Early Help and data warehouse: £29,426 There is also a hosting cost of £59,758, which is for the Children's and Adults' systems together: we are not able to separate the cost for LCS and EHM.
3. When is the contract for the case management system up for renewal? December 2023
4. Please provide the please provide name(s), email(s) and telephone number(s) of the individual responsible for the Children's Case Management System within your organisation Jan Hawley Information Systems Manager <u>North Tyneside Council.</u> Tel: (0191) 643 8130
5. Which providers currently provide your Family Information Services directories and/or SEND Local Offer site? - North Tyneside Council
6. When is the contract for the FIS and / or Local Offer site up for renewal? – N/A
7. What is the annual support charges for the for the FIS and / or Local Offer site?

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N/A
<p>8. Please provide the name(s), email(s) and telephone number(s) of the individual(s) responsible for the FIS / SEND Local Offer sites within your organisation</p> <p>9. Mark Taylor Strategic Commissioning Manager Tel. 0191 643 8755 Email. mark.taylor@northtyneside.gov.uk</p>
<p>Short Breaks –</p> <p>1. Please provide the name(s), email(s) and telephone number(s) of the individual(s) responsible for Short Breaks provision</p> <p>Joanne Safe Service Manager Whole Life Disability Tel: 0191 643 7988 Email: joanne.safe@northtyneside.gov.uk</p>
<p>2. What is the annual spend on Short Breaks provision for 2017/18</p> <p>The information requested is published as part of the Council's Section 251 Outturn return and can be accessed via the link below.</p> <p>https://my.northtyneside.gov.uk/category/455/council-finances</p>
<p>3. Please provide a link, or a copy of your current Short Breaks statement and eligibility criteria</p> <p>https://my.northtyneside.gov.uk/sites/default/files/web-page-related-files/Short%20Breaks%20Statement%202018_0.pdf</p>
<p>4. Do you provide grants or direct payments for Short Breaks provision? If not, are there any plans to provide grants or direct payments in the future</p> <p>See Short Break Statement at link above for detail.</p>

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<p>5. Do you provide a framework of approved Short Breaks providers?</p> <p>Yes for external residential short breaks and also outreach services.</p>
<p>6. Do parents/carers book Short Breaks provision via the council?</p> <p>Yes</p>
<p>7. If not do you use an external organisation to provide this?</p> <p>n/a</p>
<p>8. Please provide details on where I can obtain a copy of your latest review and/or consultation of Short Breaks policy and provision</p> <p>Please see link below to Consultation on changes to residential short breaks for disabled children</p> <p>https://my.northtyneside.gov.uk/category/1258/social-care</p>

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