



Reference: FOI1772

**Request:**

Question 1 Can you provide the following details of each of the private domiciliary care providers delivering Adult Social Care that are currently signed up to your local authority framework as of September 2019? And To include:

- a. Contact name:
- b. Job title:
- c. Contact number:
- d. Business email address of contact:
- e. Business website address:
- f. Registered business postal address:
- g. Total Number of hours and people receiving services that have/are contracted in 2018 and 2019 (as of September 2019)
- h. For each person currently receiving care services can you specify the 5 digit postcode area (postcode district) and geographic area they fall under as defined by your own geo classification:

**See attached document 'FOI1772 - Q1 + Q3'**

Question 2 Can you provide the following details of each of the private nursing/residential care home providers delivering Adult Social Care that are currently signed up to your local authority framework as of September 2019? To include:

- a. Contact name
- b. Job title
- c. Contact number
- d. Business email address of contact
- e. Business website address
- f. Registered business postal address
- g. Total number of local authority fully funded and part funded placements within each home as of September 2019
- h. Total number of new placements by funding type in the last 12 months

**See attached document 'FOI1772 - Q2 + Q4'. NB: Data on funding type is not held. However, the total number of new placements has been provided.**

Question 3 Can you provide the following details of each of the private domiciliary care providers delivering Adult Social Care that you utilise for Spot Contracts within your local authority as of September 2019? To include:

- a. Contact name:
- b. Job title:
- c. Contact number:

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- d. Business email address of contact:
- e. Business website address:
- f. Registered business postal address:
- g. Total Number of hours and people receiving services that have/are contracted in 2018 and 2019 (as of September 2019)
- h. For each person currently receiving care services can you specify the 5 digit postcode area (post code district) and geographic area they fall under as defined by your own geo classification:

**See attached document 'FOI1772 - Q1 + Q3'**

Question 4 Can you provide the following details of the private nursing/residential care home providers delivering Adult Social Care that you utilise for Spot Contracts within your local authority framework as of September 2019? To include:

- a. Contact name
- b. Job title
- c. Contact number
- d. Business email address of contact
- e. Business website address
- f. Registered business postal address
- g. Total number of local authority fully funded and part funded placements within each home as of September 2019
- h. Total number of new placements by funding type in the last 12 months

**See attached document 'FOI1772 - Q2 + Q4'. NB: Data on funding type is not held. However, the total number of new placements has been provided.**

Question 5 What information do you provide to a privately funded care seeker who is wishing to source a care provider delivering Adult Social Care within your local authority area?

**Range of leaflets and factsheets**

at <https://mycare.northtyneside.gov.uk/web/portal/pages/help/facts>

Question 6 Can you provide a link to the local authority care provider directory for Adult Social Care which is available to the general public? I understand this will feature every care home and domiciliary care provider delivering Adult Social Care in your local authority area whether on your framework or not. The name of the person and email to get on this list.

**SIGN North Tyneside - <https://services.northtyneside.gov.uk/sign/> .**

**Contact - [sign@northtyneside.gov.uk](mailto:sign@northtyneside.gov.uk)**

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Question 7 Can you provide a contact name, email address and a contact number for the person responsible for commissioning Adult Social Care domiciliary care services and nursing/residential home services in your local authority?

**Scott Woodhouse, Strategic Commissioning Manager, Adults**

**Email: [scott.woodhouse@northtyneside.gov.uk](mailto:scott.woodhouse@northtyneside.gov.uk)**

**Tel: 0191 643 7082**

Question 8 Can you provide a contact name, email address and a contact number for the person responsible for commissioning Adult Social Care nursing/residential care home services in your local authority?

**Scott Woodhouse, Strategic Commissioning Manager, Adults**

**Email: [scott.woodhouse@northtyneside.gov.uk](mailto:scott.woodhouse@northtyneside.gov.uk)**

**Tel: 0191 643 7082**

Question 9 Can you provide the number of service users currently receiving a direct payment or SDS option 2 within your local authority?

**701 clients are currently receiving either a direct payment or an Individual Service Fund (ISF)**

Question 10 On assessing an individuals' needs, which of the following bands must they fall in to qualify for local authority funding?:

- Critical
- Substantial
- Moderate
- Low

**The above eligibility criteria no longer apply, replaced by Care Act eligibility criteria.**

Question 11 How many people are currently waiting for an assessment for Adult Social Care within your local authority?

**As of 15/10/2019 there are currently 25 people waiting for an assessment**

Question 12 What % of people qualify for Adult Social Care following an assessment?

**Percentage data is not held.**

Question 13 How many people died while waiting for an assessment or while waiting for Adult Social Care to start in the last 12 months?

**In the 12 months up to 30/09/2019 over 1500 assessments were completed. Unfortunately, 16 people died before an assessment was concluded.**

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Question 14 What is the average waiting time for an Adult Social Care assessment by the social work department in your local authority?

**Data on averages is not held.**

Question 15 In your local authority how many people are currently in hospital awaiting an adult/elderly domiciliary/care at home service/package?

**As of 11/10/2019 there are 3 patients awaiting packages of care. 2 at North Tyneside General Hospital and 1 at Freeman hospital. NB: This figure can change daily.**

Question 16 In your local authority how many people are currently in hospital awaiting an adult/elderly nursing/residential care home placement?

**As of 11/10/2019 there are 8 patients awaiting placements in care homes, all at North Tyneside General Hospital. NB: This figure can change daily.**

Question 17 What is the average, shortest and longest time someone has waited for Adult Social Care domiciliary care service or nursing/residential care home placement from the point of assessment in 2018/19?

**Data on averages is not held.**

**Domiciliary Care: Shortest = 1 day, Longest = 34 weeks**

**Nursing/Residential: Shortest = 0 days, Longest = 25 weeks**

Question 18 Post Adult Social Care assessment how many people are currently awaiting a domiciliary/care at home service/package for:

- 1 week = **8**
- 2-4 weeks = **13**
- 5-8 weeks = **3**
- 9-13 weeks = **4**
- 14-26 weeks = **1**
- 27 weeks+ = **0**

**NB: Figures correct as of 11/10/2019.**

Question 19 Post Adult Social Care assessment how many people are currently awaiting a nursing/residential care home for:

- 1 week
- 2-4 weeks
- 5-8 weeks
- 9-13 weeks
- 14-26 weeks
- 27 weeks+

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**Data not recorded**

Question 20 What are the payment or contractual arrangements for nursing/residential care homes and domiciliary/care at home providers if a client were to be admitted to hospital? i.e is it still paid for up to x days so the service/placement is kept open?

***Nursing / Residential:***

**Our current terms and conditions state: The Authority shall continue to pay the Agreement Price for a period of 4 (four) weeks from the commencement of the Resident's absence. Thereafter the Provider may agree with the Authority an extension of this period at the rate of 80% of the Contract Price.**

***Domiciliary care:***

**If a client was admitted to hospital, the next 24 hours value of service would be paid. After that no payments would be made.**

**A service should be closed after seven days, unless alternative arrangements have been made for a restart.**

**As part of a pilot arrangement, a retainer payment is being introduced:\**

- **A retainer payment will be paid only if the existing Service Provider continues to deliver the Service when the restart is due**
- **The retainer will be paid at 70% of the total service package cost, for a maximum of two days only. When the service is held on a Thursday or Friday, the retainer paid will also cover the weekend period**
- **The Service is required to make a payment to carers who would have supported the Service User**

Question 21 How many nursing/residential care home beds do you buy in block? Of those what is the average occupancy level? eg do you pay for 100 beds regardless of occupancy where occupancy is 90%?

**None**