

Reference: RFI 1709002

**Request:**

Please find below a number of questions relating to adult social care provision to be considered under the Freedom of Information Act. Please answer each question in respect to the area covered by your local authority.

**Terms used in this request**

**2016/17** refers to the financial year 1<sup>st</sup> April – 31<sup>st</sup> March

**Domiciliary care** refers to social care commissioned by the local authority and provided in a person's home, and may also variously be referred to as **homecare**, **care at home**, or **support at home**.

**FOI questions**

1. (a) In total, how many adults received domiciliary care commissioned by the local authority from external providers in 2016/17?

1,946 adults

- (b) Of this total, how many were aged i) 18 -64 ii) 65+.

Adults aged 18 – 64 – 190 adults

Adults aged 65+ - 1,756 adults

2. In the past year (up to 29 July 2017), what percentage of domiciliary care visits commissioned from external providers were delivered in

This information is not available as there was no system in place to record every delivered visit.

a) 15 minutes or less

b) 16 – 30 minutes

3. In total, how many adults who received domiciliary care commissioned by the local authority in the year 2016/17 received any visits lasting 15 minutes or less as part of their care package?

This information is not available as there was no system in place to record every delivered visit.

4. In 2016/17 did the local authority commission any 15-minute visits for personal care? Please provide a copy of the local authority's policy (or other relevant documents) on commissioning domiciliary care visits lasting 15 minutes or less.

The Local Authority did not commission any 15 minute visits for personal care. All personal care visits are expected to be more than 15 minutes. A 15 minute visit may be used for a

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medication related call only. The Local Authority does not have a specific policy relating to 15 minute visits.

5. In total, how many hours of domiciliary care were commissioned by the local authority from external providers in the year 2016/17?

Total hours of domiciliary care commissioned by the local authority from external providers for 2016/17 was approximately 876,000 hours.

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