

# **Adult Social Care Service Planning 2018 / 2019**

**Adult Social Care, Health and Wellbeing  
Sub-Committee**

8 March 2018



# What we'll cover

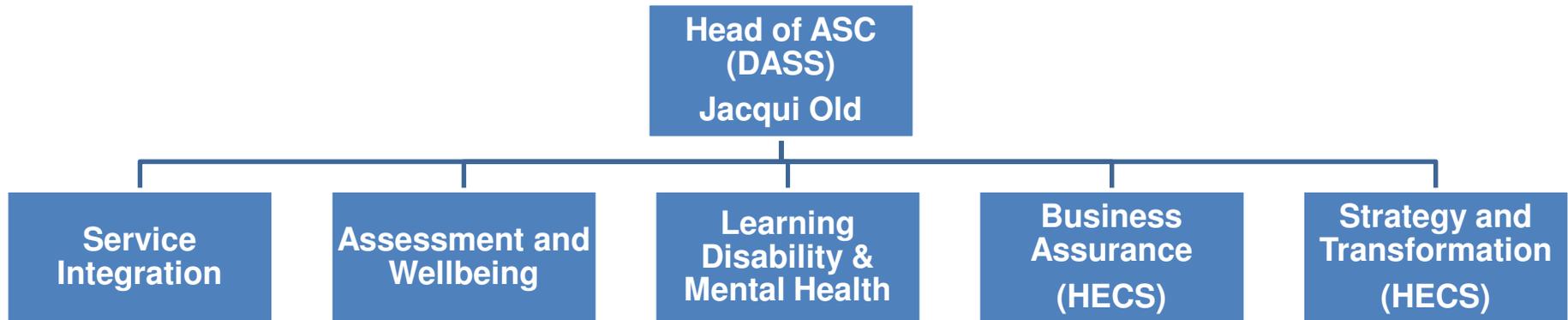
- **2018 / 2019 Service Plan:**
  - A reminder of who we are and how we're organised
  - Legal / policy context
  - Plans
  - Priorities
  - Business Cases for 2018 / 2019



# What we do

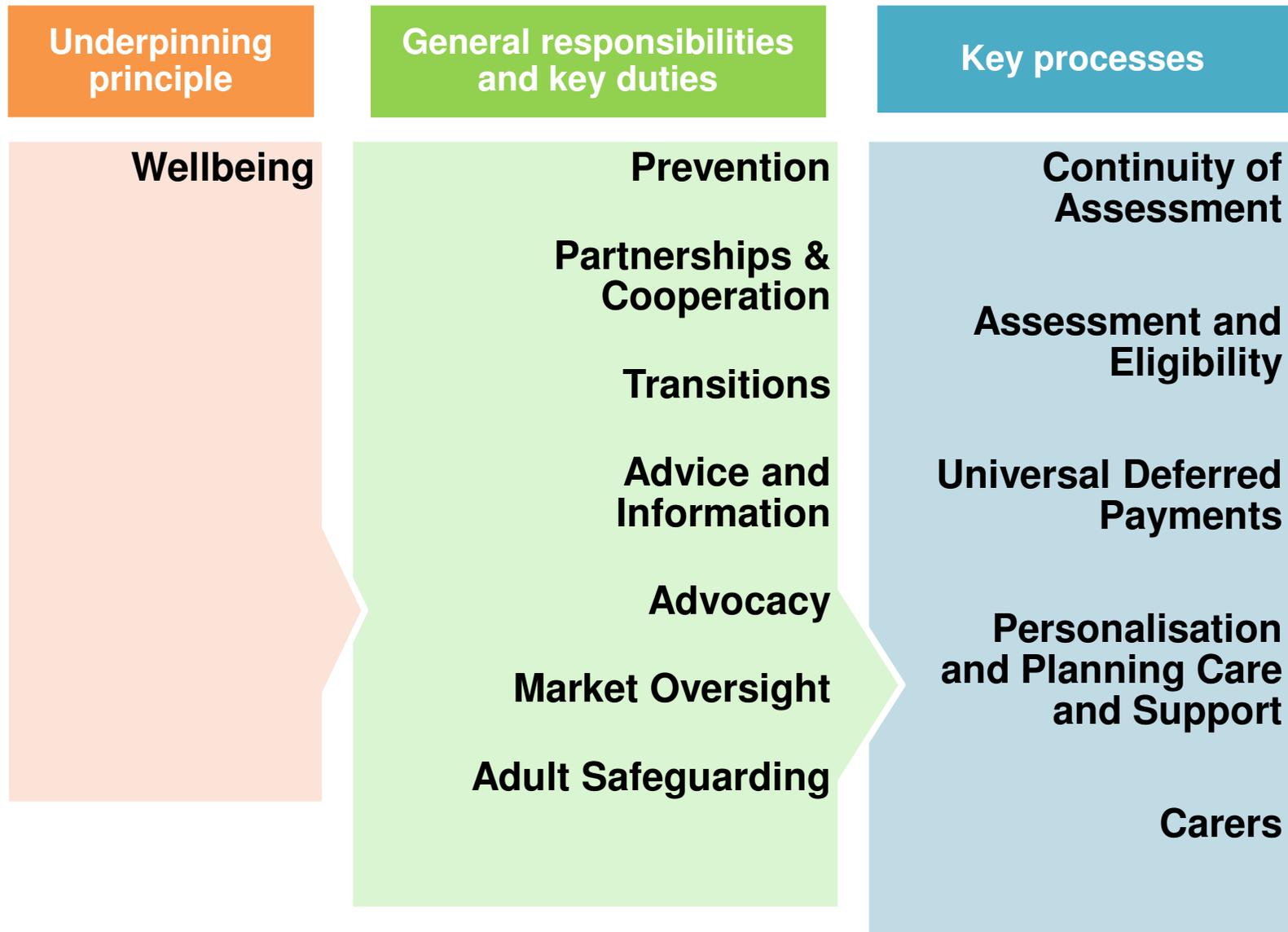
- **Supporting people aged 18 years or over who are vulnerable or at risk with social care needs**
- **Supporting carers who look after an adult**
- **Approximately 390 people working in the Service**
- **Annually 6,000 clients with assessed services:**
  - Approx. 3,400 on any given day
  - Numbers rising approx. 100 per year
  - Intensity of need significantly increasing
- **Support an additional 15,000 per year with advice and information - rising**

# How we are organised



- **Commissioning**
- **Performance and information**
- **Training / workforce**
- **IT and social care systems**

# Legal / policy (Care Act 2014)



# Legal / policy changes coming up

- **Green Paper of funding for adult social care – Summer 2018**
- **GDPR**
- **Revised framework for CHC and NHS funded nursing care:**
  - Speeding up decision making process
  - Review of criteria
  - More emphasis on recommendations of panel
  - Personalised response letter to the individual
  - Revised tool
  - Joint training
- **The EU Web Accessibility Directive**



# Priorities 2018 / 2019



**Our Aims**

**Our Priorities**

**How We Deliver and Assure**

# 2018 / 2019 Business Cases



# Commissioning for wellbeing

Name	Saving 18 / 19	Saving 19 / 20
Review and Restructure Integrated Services Rehabilitation Offer	50,000	
Housing Assets for Independent Living	0	100,000
Review of Block Contracts	65,000	30,000
Residential Care Costs	300,000	

# Healthcare needs

Name	Saving 18 / 19
Assuring Customers with Health Care Needs are Appropriately Funded	400,000



# Contributions and payments

Name	Saving 18 / 19
Charges and Support	160,000
Direct Payment Rates and Support Services	100,000



# People Wellbeing Services - £2.5m

- **Looking at:**
  - How we best organise our teams / people to support the **wellbeing** of residents in North Tyneside
  - Working across **multiple services areas** such as social care, housing, homelessness culture and leisure to strengthen the wellbeing offer
  - A strong **online offer** that helps as many people as possible
- **A focus on localities:**
  - Working **closely with communities** to understand what they need and what's already there
  - Giving local people a stronger voice and the opportunity to **shape their community**
  - **Tailoring the offer**, to reflect that community



# In scope

- **Services that have the most impact on wellbeing:**
  - Public health
  - Early help and prevention
  - Social care – adult and children
  - Homelessness
  - Housing
  - Education, skills and learning
  - Engagement
  - Leisure
  - Culture
  - Environment



# What this means

- **2018 / 2019 - £2.5m:**
  - Staffing reductions – £667k (ASC -£330k)
  - One off monies from partnership working CYPL - £1.87m
- **2019 / 2020 - £1.87m**
  - Redesign of wellbeing services across all areas – £1.87m



# 2018 / 2019

## Other Plans and Priorities



# Promote independence

- **Continue to develop a range of housing options that support people's assessed care needs:**
  - to support people to continue to live independently;
  - to allow people to live in their own home for longer;
  - to enable people to choose to die in their own home;
  - that give people choice over where they live and how their care needs are met.
  
- **Review support to live at home services**



# Improving wellbeing

- Continue to manage demand and support people to access tier 1 services and / or delaying the need for support, i.e. social prescribing, enabling, befriending
- Support people to help themselves as part of recovery and progression
- ASC social work development in MH – Think Ahead



# Technology and innovation

- GDPR
- Office 365
- On going roll out of LAS and Controcc
- My Care



# Local need and cost effective

- Strengthening social work practice model
- Continue to implement whole life disability model
- Managing ASC care package budgets and Care Act compliance
- Review of Resource Allocation System (RAS)
- Agree S256 mental health monies with CCG
- Agree BCF with CCG



# Safeguarding

- Drive forward improvements in the quality of regulated services
- MASH

