

**Meeting:** Children, Education and Skills Sub-committee

**Date:** 10 September 2018

**Title:** Prevention and Early Help Update

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**Service:** Children, Young People & Learning

**Wards affected:** All

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**1. Purpose:**

To update the Children, Education and Skills Sub-committee on the Troubled Families Programme and the objectives for the final 18 months of the programme.

**2. Recommendation(s):**

It is recommended that the Sub-committee:

- a) Note the progress of the work undertaken to date to achieve the programme outcomes; and
- b) Assess the effectiveness of the approach and ability to demonstrate improved outcomes for families.

**3. Update**

In 2016 we began the second phase of the Troubled Families programme. The focus of the programme remained the same – using sustained outcomes to show that interventions with families had made a difference, (Payment by Results - PBR) with 2 additional elements of:

- Service transformation – (what impact the programme will have after 2020)
- Data – (how we will use this for future development)

**4. Payment by Results**

In order to maximise the income from this programme we are expected to work with and 'turn around' a minimum of 1480 families. With income being available at the identification and attachment phase; as well as when sustained changed by the families can be evidenced.

Currently (1/8/18) we have identified and attached 1354 (91%) with the trajectory of attaching the remaining cohort of families by December 2018.

This will be achieved by indentifying the families currently being worked with by the Safe and Supported Social Work Teams that meet the programmes indicators.

We have currently claimed for 459 (33%) with a trajectory of claiming a 100% of the 1480 by March 2020, which is the end of the programme.

## **5. Service Transformation**

The service transformation in the Authority started at the beginning of the Troubled Families Programme in 2013 with the transformation of the early help workforce. Alongside this the further developments of the Early Help Assessment & Pathway and MASH (Multi-Agency Safeguarding Hub) helps embed the practice of families receiving support at the earliest opportunity with the aim of all services considering the needs of the whole family in any assessment and support needs.

With the Troubled Families Programme ending in 2020, the ongoing challenge will be how the Authority will continue to intervene and evidence the impact of our work with troubled families beyond 2020.

Further transformation that has occurred is the aligning of systems and process to ensure a smooth transition for families including the Early Help interface with Childrens' Social Care and managed moves within Education.

## **6. Data**

Initially all of the families identified for support through this programme was done so through data trawl, using data that indicated presenting issues such as poor school attendance, anti-social behaviour (ASB) and/or parental worklessness. The data was cross matched manually from Police, Department of Work and Pensions and Housing. Work is on-going to developing an automated way of matching using the Alteryx software in use by the Authority.

The data collected has been able to help develop the Locality Teams by mapping areas of need.

## **7. Conclusion**

To date the Troubled Families Programme has not only been part of the way in which the Authority have identified and intervened with some of the most vulnerable families but also enabled the Authority to look at how it works with safeguarding partners in a different way to ensure support offered to these families is done so at the earliest opportunity. The Programme has also improved our use of data and informed some of the developments the Local Authority has made to services during this period.

We are on track to maximise the income from the Programme by demonstrating not only service transformation but also improved outcomes for vulnerable families in our borough.

## **8. Appendices**

None provided.

## **9. Background Information**

The North Tyneside Outcome Plan (NTOP) is available upon request to the author of this Report.