

Appendix 1- Activity Report

	NO OF ITEMS ISSUED	VALUE OF ITEMS ISSUED	NO OF ITEMS RETURNED	VALUE OF ITEMS RETURNED	SERVICING/ATTENDING TO REPAIRS AND BREAKDOWNS	SATISFACTION SCORE (OUT OF 10)
Sep-17	2361	£161,263	1721	£155,956	288	9.74
Oct-17	2495	£200,676	2108	£189,168	323	9.73
Nov-17	2586	£186,907	1904	£171,607	251	9.29
Dec-17	1914	£161,711	1339	£140,059	217	9.76
Jan-18	2343	£187,211	1943	£177,639	448	9.79
Feb-18	2333	£192,801	1642	£160,210	373	9.26
Mar-18	2489	£214,208	2099	£220,767	411	9.50
Apr-18	2384	£196,707	1770	£201,635	344	9.81
May-18	2622	£216,149	1632	£167,706	378	9.44
Jun-18	2324	£186,635	1427	£119,619	160	9.59
Jul-18	2492	£189,900	1636	£150,633	261	9.64
Aug-18	2414	£191,365	1731	£178,742	254	9.54
Total	28757	£2,285,532	20952	£2,033,741	3708	9.59