

# **2020/21 Budget Engagement Approach**

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# Background/Context

- Cabinet agreed budget engagement process on 9 September (appendix B to report)
- builds on lessons learned from previous years
- meets our statutory obligations
- meets our commitments in Our North Tyneside Plan – “we listen”
- in line with corporate engagement strategy
- EIA completed



# Audiences

- Residents/customers/users of services
- External stakeholder groups
  - NTSP
  - Businesses
  - Schools/education sector
  - VCS (including faith groups)
- Internal stakeholder groups
  - Elected Members
  - Staff
  - Strategic partners
  - Trades Unions



# Principles

- Inclusive
- Clear
- Integrated
- Tailored
- Two way
- Timely



# Approach for residents

- Online – survey via website and email
- In person – survey at four customer first centres (Community Conversation Corners)
- Drop in sessions – at each of the four customer first centres
- Residents Panel focus groups
  - Session 1 – learn all about the Council’s budget
  - Session 2 – discuss the budget proposals (with the Mayor and Cabinet)
  - Session 3 – feedback session on process and any final comments on budget
- All of the above will be widely advertised in advance



# Approach for External Stakeholders

Engagement sessions with

- Businesses (via business forum)
- Schools (via headteacher briefing)
- Children and young people (via Youth Council)
- CVS (via “Working With” session)
- TUS (with SLT)
- Older people (via representative groups and also via North Tyneside Living)
- Carers (via representative groups)
- Groups representing people with protected characteristics



# Approach for Internal Stakeholders

Engagement sessions with

- Staff (via Staff Forum)
- Elected Members

