



# COVID-19 early outbreak management

## NORTH TYNESIDE

### Who should use this information?

This information is for all types of premises in North Tyneside. It outlines key steps to quickly identify and contain any potential COVID-19 outbreak. If you are concerned about other possible health issues, then you should follow your existing processes.

For England only.

### What you should do to manage a possible outbreak

#### Step 1

#### Identify

You may be informed of a confirmed case of COVID-19 by NHS Test & Trace, an employee, customer, service user or your local Public Health England Health Protection Team (PHE HPT) based in Newcastle.

When you are informed of more than one confirmed case, go straight to **step 2**.

Refer to NHS Test and Trace: workplace guidance for further information, see [www.gov.uk/guidance/nhs-test-and-trace-workplace-guidance](https://www.gov.uk/guidance/nhs-test-and-trace-workplace-guidance).

#### Step 2

#### Report

Contact the North East PHE HPT based in Newcastle for help and advice. Call 0300 303 8596 and select option 1.

Early engagement with the North East PHE HPT is key to minimise any possible wider outbreak in your community. See **page 2** for information you may be asked to provide. Do not worry if you are unable to answer all the questions, the North East PHE HPT will help guide you through the process.

#### Step 3

#### Respond

Your local North East PHE HPT will work with you to assess the risks and advise you of what actions to take.

Depending on the outcome, the North East PHE HPT and Local Authority may establish an Outbreak Control Team to help support you to manage the situation.

See **page 2** for types of action that could be put in place.



## General guidelines to prevent the spread of COVID-19:

There are important actions that everyone should take at all times to help prevent the spread of COVID-19. Refer to [Working safely during coronavirus](#) guidance or search the title on GOV.UK. This has practical steps to take and explains how you must carry out a COVID-19 risk assessment for your organisation.

The information contained on this card is specifically in relation to an outbreak, and should not replace health and safety and infection steps you already take, or have implemented as a result of consulting the 'Working safely during coronavirus' guidance.

## Information the North East PHE HPT may request from you:

### Details of your organisation

- name of company
- location (including postcode and Local Authority)
- key contact details: name, phone number, email
- number of staff/residents/service users/clients (if applicable)

### Details of the cases

- contact details of the people affected
- when the individual(s) became unwell
- when they were last present on the premises
- nature of the roles/job undertaken by any staff affected
- known links between the individual(s) with COVID-19 (in or out of the premises)
- number of people with which the individual(s) had close contact
- nature of the environment (for example layout and nature of the building)
- details of control measures
- has there been any contact with other agencies? for example Local Authority, Health and Safety Executive (HSE)

## Types of actions you may need to put in place include:



Enhanced hygiene, hand washing and cleaning regimes, and use of personal protective equipment (PPE)



Increased staff awareness of and adherence to preventative measures



Additional measures to limit access to the premises. Or temporary closure of the premises.



Support NHS Test and Trace

**[To access more information and service-specific guidance, click the hyperlinks below or search on GOV.UK:](#)**

[Coronavirus general guidance and support](#)

[NHS Testing and tracing for coronavirus](#)

[Coronavirus business-support](#)

[Guidance for contacts of people with confirmed coronavirus \(COVID-19\) infection who do not live with the person](#)

[COVID-19: cleaning in non-healthcare settings](#)

[Coronavirus \(COVID-19\): safer travel guidance for passengers](#)



North Tyneside Council

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