



Adult Social Care Commissioning Intentions 2023/24

Market sustainability

- Continue to monitor provision across North Tyneside across all client group / service areas to ensure sustainability and sufficiency of provision.
- Implement provider risk assessment tool to identify areas of concern and / or areas where providers are at risk of continued quality of provision or capacity of delivery.
- Monitor and review provider fees, linked to living wage, CPI etc.
- Work with providers and the market to improve staff retention and also to support recruitment.
- Develop the work of the Care Academy and promote its use and involvement in supporting the market.
- Further develop internal service delivery model / provision.
- Continue to review and update Market Position Statement and Market Sustainability Plans

Procurement and value for money

- New contracts / framework arrangements to be put in place for the following service areas:
 - Residential and nursing care
 - Extra care
 - Home care
 - Healthwatch
 - Advocacy support
 - Carers services and support
- Re-commence annual programme of quality monitoring visits across care services.
- Review current high cost care packages across all client groups and consider options.

Prevention

- Work with wider CVS providers to stabilise funding arrangements and service delivery to meet a range of preventative measures.
- Continue to enhance and promote the Assistive Technology offer as an alternative to care or to compliment delivery of care provision.
- Work with providers to ensure they can deliver this as part of the overall delivery of care packages.
- Home First model to be embedded, reducing need for direct placements into care homes from hospital:
 - Review of community model to support discharge, not placements
 - Review of discharge pathway – dementia, delirium, bariatric care
 - Review of nursing capacity and provision

Supporting people to live independently

- Review current and future demand for accommodation-based services are in place and feed into updated Housing Market Position Statement for all client groups.
- Review models of extra care provision and home care delivery to ensure value for money and sustainability of provision.
- Develop internal home care offer and feed into review of frailty pathway, including discharge from hospital.
- Shared lives, maximise uptake and number of shared lives carers to offer alternative to ISL / residential placements.
- Review learning disability respite provision and offer.

User voice – people with lived experience and their carers

- Ensure we capture the user voice as part of our commissioning work:
- Feed into procurement – specifications, standards
- Gain views as part of quality monitoring visits
- Feed into provider risk assessment
- Feedback from Inspire ASC Improvement Forum into commissioning work
- Get views from people about the services they receive, linked to annual review / reassessment process and feed into quality monitoring and provider risk profile.
- Review current Carers Strategy and Commitment