

Children's parties - terms and conditions

The duration of your party will be confirmed at the time of booking (typically parties are between 45 and 60 minutes).

A deposit is required at the time of booking. The deposit amount can vary depending on the type of party being booked, teams will be able to confirm the amount required to secure the booking. Deposits are non-refundable.

Full payment is due in advance and the time frame for payment varies from centre to centre. The date by which payment is due will be confirmed at the time of booking.

You must give seven days notice for a cancellation.

Management reserves the right to cancel any bookings which do not comply with North Tyneside Council's Safeguarding Policy or is deemed likely to be detrimental to the hire of the premises.

If any circumstances outside of management control results in the cancellation of a party booking, you will not be entitled to compensation (except for a full refund if payment has already been made).

In the event of cancellation, management will endeavour to give as much notice as possible.

Children are not permitted back into the party area after the party has ended.

Photography of any kind including the use of mobile phones is strictly prohibited in the facilities unless you have gained prior permission from management.

Children under the age of 8 must be accompanied by a responsible adult. The relevant pool admission policy applies for all pool parties.

A responsible adult is anyone over 16 years old who is deemed responsible and competent for the safety and wellbeing of any child in their care and has been nominated by a parent or guardian.