

Council Tax 2025/26



North
Tyneside
Council

   NTCouncilTeam
www.northtyneside.gov.uk

Key council phone numbers

General enquiries

0345 2000 101

Use a key word to be put through to the correct service area. Some examples of key words are council tax, benefits, environment, housing, payments etc.

Emergencies (24 hour)

0330 333 7475

Fraud hotline 0800 854440

or text 0800 3280512

Housing Benefit fraud is now dealt with by the Department for Work and Pensions.

You can report fraud online at

www.gov.uk/report-benefit-fraud

If you need us to do anything differently (reasonable adjustments) to help you access our services, including providing this information in another language or format, please contact

Telephone: 0345 2000 104

Email: team.revenue@northtyneside.gov.uk

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Elected mayor's message



Dear Resident,

This is my final year as Elected Mayor of North Tyneside, and the final year of the Our North Tyneside Plan 2021-2025. This plan sets out our priorities to make the Borough an even greater place to live, work and visit. It includes a promise to support the most vulnerable residents and to invest across North Tyneside.

Our budget for next year allows us to fulfil our priorities and makes the most of external funding to help us do more. We'll continue our ambitious regeneration in North Shields, Wallsend and the North West of the Borough.

We know residents value our parks, leisure centres and libraries, and we're developing libraries to offer communities more.

An additional £2m will be invested in each of the next five years to help fix roads and pavements in the poorest condition.

We'll continue to help our residents who need it most with our local Council Tax Support Programme and support our tenants through tenancy sustainment measures.

The Working Well hubs will continue to give residents skills and confidence to get into work or training.

We'll build more affordable homes and make our estates cleaner and safer.

The budget supports our ambition to be greener and carbon-net zero by 2030.

We will continue trying to get the best value for money with our savings and investment programme.

These spending decisions support our residents to live healthy, secure, and fulfilling lives. But this spending has to be within our means.

Like many local authorities, demand for our social care services is higher than ever, and it's costing us more.

This is on top of rising costs and inflation across all Council services. Even with our planned savings, efficiencies and Council Tax rises, we are still predicting a gap of £14m in our finances up to 2029.

We are having to make some very difficult decisions. One of those decisions is to increase Council Tax by 2.99% and the Adult Social Care (ASC) precept by 2% next year. The government expects us to do this when it funds our core services. This increase is something we need to do to keep the services you and your family or friends rely on or enjoy.

This year's budget was shaped by residents, businesses and communities, following a wide-ranging consultation, and I thank all those who took the time to contribute.

There are challenges ahead for us all over the next 12 months, but we will ensure that we support you when you need it, and make North Tyneside a great place to live, work and visit.

Norma Redfearn.

Dame Norma Redfearn DBE
Elected Mayor of North Tyneside

How we will use and share your information

The information held on your account by the council's Revenue and Benefit Service will be used for administering and collecting Council Tax and Business Rates and for the processing of Housing Benefit, Discretionary Housing Payments and Local Council Tax Support claims.

It may be used to make sure you are receiving all the benefits, discounts, exemptions and entitlements to which you are eligible for and to ensure you are paying the correct amount of Council Tax.

This information might include name, address, contact telephone number, reference numbers, email address and information relevant on how we communicate with you, such as large print and any other contact arrangements you have specified.

Your information may be used to improve communication with you.

We will use this information to identify hard to reach groups to promote benefit, discount and entitlement take up and to improve access to our services.

Your information may be used by other departments within the council, where appropriate, to enable the council to effectively carry out its functions, duties and to deliver services.

Information will be held on appropriate secure systems and may be used for the purposes of improving call centre and customer service centre waiting times and to resolve your query as quickly as possible.

The council must protect the public money it handles and for this purpose we may pass your information to other parties who may use the information to detect and prevent crime and fraud, and to assist us in collecting outstanding debt owed to the authority.

These include:

External agencies: such as the Police, HM Revenue and Customs, and HM Inland Revenue.

Government departments: such as the Cabinet Office, for participation in the National Fraud Initiative data matching exercise, Debt Recovery and Vulnerable Support pilot and the Department for Work and Pensions for data matching.

Private sector companies: such as companies that help the authority to collect outstanding debt.

Other organisations responsible for auditing or administering public money, such as the National Audit Office.

For further information on how the council may use your information, how we maintain the security of your information and your rights to access the information we hold on you, please visit our website; my.northtyneside.gov.uk

What you will pay this year

Most homes are subject to Council Tax. There is one bill per home and it makes no difference if it is owner occupied or rented. The Valuation Office Agency, not the council, allocates a valuation band to every home in North Tyneside. The banding is based on the value of your home at April 1, 1991. The property is then placed into one of eight bands. The council uses the valuation banding to work out your Council Tax bill. Your bill shows which band applies to your home. The tax levels for 2025/26 are listed below.

Council Tax Bands					
Tax Band	Value Range	Proportion of Band D	Council Tax £	Single Adult Council Tax (25% Discount) £	Per cent Increase %
A	up to £40,000	6/9	1,557.63	1,168.22	5.20
B	£ 40,001 - £ 52,000	7/9	1,817.24	1,362.93	5.20
C	£ 52,001 - £ 68,000	8/9	2,076.84	1,557.63	5.20
D	£ 68,001 - £ 88,000	9/9	2,336.45	1,752.34	5.20
E	£ 88,001 - £120,000	11/9	2,855.66	2,141.74	5.20
F	£120,001 - £160,000	13/9	3,374.87	2,531.15	5.20
G	£160,001 - £320,000	15/9	3,894.08	2,920.56	5.20
H	Over £320,000	18/9	4,672.90	3,504.67	5.20

Your total Council Tax bill is made up of the following elements

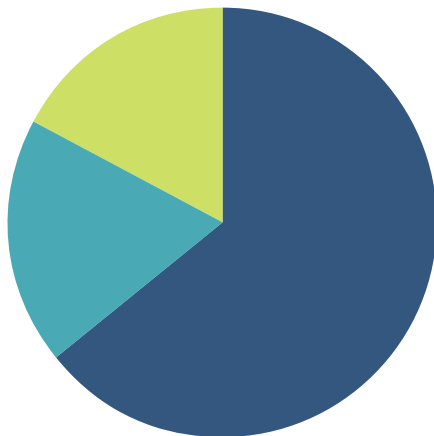
North Tyneside Council Valuation Bands (4.99% increase, including 2% for Adult Social Care)							
A	B	C	D	E	F	G	H
1,360.33	1,587.06	1,813.77	2,040.50	2,493.94	2,947.39	3,400.83	4,081.00
Police and Crime Commissioner for Northumbria Valuation Bands (£14 increase at a band D)							
A	B	C	D	E	F	G	H
130.56	152.32	174.08	195.84	239.36	282.88	326.40	391.68
Tyne and Wear Fire and Rescue Authority Valuation Bands (£5 increase at band D)							
A	B	C	D	E	F	G	H
66.74	77.86	88.99	100.11	122.36	144.60	166.85	200.22
Total Council Tax (5.2% increase)							
A	B	C	D	E	F	G	H
1,557.63	1,817.24	2,076.84	2,336.45	2,855.66	3,374.87	3,894.08	4,672.90

Adult Social Care

Since 2016/17 an adult social care authority has been able to charge an additional “precept” on its Council Tax without holding a referendum, to assist the authority in meeting expenditure on adult social care (ASC). There was a legal requirement to split the elements on the Council Tax bills to show the element for the general Council Tax and the amount for ASC precept with the different percentage increases applied to each.

The Council Tax (Demand Notices and Prescribed Classes of Dwellings) (England) (Amendment) Regulations 2025 now requires billing authorities to show a single line for the total amount and percentage increase for the ASC precept and general Council Tax combined.

Where each £ comes from (2024/25)

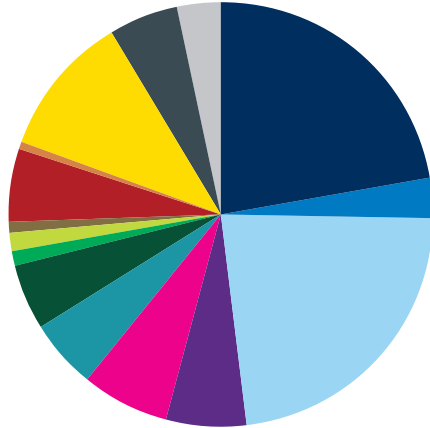


 **65.4p Council Tax**

 **17.6p Government funding
(Revenue Support Grant
and Top Up Grant)**

 **17.0p Business Rates
retention**

How each £ is spent



Adult Social Care
22.3p

Centrally Held Contingencies
3.1p

Children's Social Care
22.9p

Cost of free bus passes for over-65s and bus services)
5.9p

Cost of funding our capital investment (i.e. mortgage payments)
6.7p

Cultural services
5.4p

Internal support services (Finance, Human Resources, IT, Legal)
5.0p

Maintaining our highways
1.0p

Property, regeneration and economic development
1.4p

Public protection and environmental health
0.9p

Statutory services to ensure the delivery of education across the Borough, including adult education
5.5p

Support to homeless and assessment of housing need across the Borough
0.7p

Waste management, street cleansing, maintaining our parks
10.6p

Northumbria Police
5.5p

Tyne and Wear Fire and Rescue Service
3.1p

North Tyneside Council budget

2024/25			2025/26			
Gross Expenditure £000s	Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Income £000s	Net Expenditure £000s
136,438	-66,300	70,138	EXPENDITURE			
9,437	-42,333	-32,896	Adults	148,888	-73,400	75,489
379	-158	221	Central Items	5,769	-50,814	-45,045
68,717	-15,049	53,668	Chief Executive Office	382	-158	224
6,964	-2,046	4,918	Childrens	96,285	-30,870	65,415
62,013	-15,371	46,642	Corporate Strategy & Customer Service	6,822	-1,918	4,904
3,150	-1,467	1,683	Environment	63,099	-15,465	47,634
12,306	-14,277	-1,971	General Fund Housing	4,251	-2,426	1,825
17,967	-6,252	11,715	Public Health	13,330	-14,531	-1,201
93,882	-68,144	25,738	Regeneration & Economic Development	17,736	-6,252	11,484
411,253	-231,397	179,856	Resources	100,194	-69,529	30,665
			TOTAL SERVICE EXPENDITURE	456,756	-265,363	191,394
		-2,482	Capital Appropriations Account			-2,983
		1,388	Contingencies			2,152
		13,520	Levies			13,748
		2,965	Contribution to/(from) Reserves			2,215
		195,247	TOTAL GENERAL FUND NET EXPENDITURE			206,526
		219,359	Dedicated Schools Grant			241,392
		414,606	TOTAL COUNCIL NET EXPENDITURE			447,918
			SOURCES OF FINANCE			
		4,296	Collection Fund Adjustments			2,300
		125,301	Costs Borne by Council Tax Payers			132,737
		14,164	Revenue Support Grant			14,531
		219,359	Dedicated Schools Grant			241,392
		29,840	Retained Business Rates			35,065
		21,646	Business Rates Top-up			21,893
		414,606	TOTAL FINANCING			447,918
			ESTIMATED FINANCIAL RESERVES AT YEAR END			
		14,327	General Fund reserves			26,210
		104,727	CAPITAL EXPENDITURE			92,730
			Levies			
		13,076	Combined Authority Transport Levy			13,297
		230	Environment Agency			234
		57	Tyne Port Health Authority			57
		157	Northumberland Inshore Fisheries and Conservation Authority			160
		13,520	Total Levies			13,748

How to pay your Council Tax

Please note payment must reach us on or before the instalment due date as shown on the bill. Payments made at a PayPoint Outlet can take up to 5 days to reach the council.

By Direct Debit

To set up a Direct Debit for Council Tax

visit: my.northtyneside.gov.uk/counciltax
or telephone: 0345 2000 101.

To set up a Direct Debit for Business Rates

contact: (0191) 643 2365.

By Debit or Credit Card

You can pay your bill by Maestro, Delta, MasterCard or Visa, either:

- online at my.northtyneside.gov.uk and search 'pay for it'
- by telephoning 0345 2000 107 – please have your card details and Council Tax account number ready when you call.

At any PayPoint Outlet or Post Office (by cash or card)

Simply take your bill with barcode on along to any PayPoint outlet or Post Office.

For more details about methods of payment

telephone: 0345 2000 101

email: team.revenue@northtyneside.gov.uk

How to claim benefits, exemptions and discounts

Council Tax Support

People on low incomes may receive help to enable them to pay their bill.

You can claim support by completing an electronic application at my.northtyneside.gov.uk/benefits

Don't delay in making a claim. In normal circumstances, the council can only pay benefit from the Monday immediately following the day your claim is received.

Appeals

You can appeal against your Council Tax bill if you consider that you are not liable to pay the amount you have been charged. This may be because you are not the owner or do not live in the property, or because the property is exempt, or the council has made a mistake when calculating your bill.

If you wish to appeal, you must write to the council so that it has the opportunity to reconsider your case.

Making an appeal does not allow you to withhold payment. If your appeal is successful any overpaid tax will be returned to you.

For more details on the appeals process, please visit my.northtyneside.gov.uk/appeals

or write to: **North Tyneside Council, Team Revenue, Quadrant, Cobalt Business Park, North Tyneside NE27 0BY.**

or email: team.revenue@northtyneside.gov.uk

Benefit fraud

People caught making false claims for housing benefit and Council Tax Support may be fined or even jailed.

Anyone who suspects a person of making a false benefit claim can ring the hotline in confidence.

**Don't ignore it,
REPORT IT**
Fraud hotline
0800 854440
or text
0800 3280512

Exempt Dwellings

Some dwellings are exempt from Council Tax. Exemption applies to properties which:

- are vacant and owned by a charity (exempt for up to six months)
- are left empty by someone who has gone into prison, or who has moved to receive personal care in a hospital or a home or elsewhere
- are left empty by someone who has moved in order to provide personal care to another person
- are left empty by students
- are vacant following the death of the occupier and where relatives are waiting for probate or letters of administration to be granted (and for up to six months after)
- have been repossessed by a mortgagee
- are the responsibility of a bankrupt's trustee
- are empty because to live in them is forbidden by law
- are waiting to be occupied by a minister of religion
- are a pitch for a caravan or a mooring for a boat which has been left empty
- are occupied only by people under 18 years of age
- are unoccupied annexes which cannot be let separately from the main dwelling
- are occupied only by people who are severely mentally impaired or who are students
- are occupied by a person liable for Council Tax who benefits from diplomatic immunity
- are the home of a dependent relative of a person living in a dwelling within the same single property.

Forces barracks and married quarters are exempt; their occupants contribute to the cost of local services through a special arrangement.

If you think your property may be exempt, please complete the appropriate application form from our website at: [my.northtyneside.gov.uk](https://www.northtyneside.gov.uk)

You can contact any one of the council's Community Hubs (see back page) or telephone **0345 2000 101**.

If your bill shows that an exemption has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so, you may be required to pay a financial penalty.

Discounts

The full Council Tax bill assumes that there are a minimum of two adults living in a dwelling. An adult is defined as a person aged 18 or over. If only one adult lives in a dwelling, the Council Tax bill is reduced by a quarter (25 per cent).

People in the groups listed below do not count towards the number of adults treated as living at a property:

- full-time students, non-British spouses of students, student nurses, apprentices earning no more than £195 per week and Youth Training trainees
- patients living in a hospital
- people who are being looked after in care homes
- people who are severely mentally impaired
- people staying in certain hostels or night shelters
- 18 and 19 year-olds who are at, or have just left, school
- careworkers working for no more than £44 per week
- people caring for someone with a disability who is not a spouse, partner, or child under 18
- members of visiting forces and certain international institutions

- diplomats, or people who benefit from diplomatic immunity
- discount may be available to a relative living in a self contained annex of the main dwelling
- members of religious communities
- people in prison (except those in prison for non-payment of Council Tax or a fine).

If you think you may be entitled to a discount, please complete the appropriate application form from our website at: my.northtyneside.gov.uk

You can contact any one of the council's Community Hubs (see back page) or telephone **0345 2000 101**.

If your bill shows that a discount has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so you may be required to pay a financial penalty.

People with Disabilities

If you or someone who lives with you needs a room, or an extra bathroom or kitchen, or extra space in your property to meet special needs arising from a disability, you may be entitled to a reduced Council Tax bill. This may apply, for example, to a room used to house a kidney dialysis machine or to store wheelchairs.

The bill may be reduced to that of a property in the band immediately below the band for your property.

Special rules extend this form of relief to properties in Band A, to ensure a similar level of relief is awarded.

For further details of this scheme or to apply online, visit our website at: **my.northtyneside.gov.uk** or contact us by telephone **0345 2000 101**

If your home has any special fixtures added for a disabled resident, which reduce the value of your home, and you do not think they have been taken into account in the valuation band given to your home, you should contact the Valuation Office Agency. Contact methods are set at **www.gov.uk/contact-voa**

Empty Homes Premium

Changes to the Council Tax Long Term Empty Homes Premium were approved at a meeting of Full Council on 23 November 2023, coming into effect from 1 April 2024. This follows changes to legislation for Council Tax included in the Levelling up and Regeneration Act 2023, which amends the Local Government Finance Act 1992. The change means that a Long Term Empty Property Premium will now be applied when a property has been unoccupied and unfurnished for one year instead of two.

The Long Term Empty property Premium is applied to encourage owners of long-term empty properties to bring them back into occupation and reduce the number of long term empty homes across the borough, helping to reduce the shortage of homes.

The authority has support available to help owners bring properties back into use. For information on the support available please email Privatesector.emptyhomes@northtyneside.gov.uk or call **0191 643 6207**.

The Empty Homes Premium is being applied as follows:

From 1 April 2024

- where a property has been empty and unfurnished for one year but less than five years, an additional 100% Council Tax Premium is applied; and
- where a property has been empty for five years or more, the Council Tax Premium is increased to 200%.
- where a property has been empty for ten years or more, the Council Tax Premium increases to 300%.

Second homes premium

The introduction of a new **Council Tax Premium for Dwellings Occupied Periodically ("Second Homes")** was approved at a meeting of Full Council on 18 January 2024, coming into effect from 1 April 2025. This follows changes to legislation for Council Tax included in the Levelling up and Regeneration Act 2023, which amends the Local Government Finance Act 1992.

The change means that a 100% Council Tax Premium is applied and is payable in addition to the standard Council Tax liability in respect of "Second Home" dwellings that meet the following conditions:

- there is no resident of the dwelling (sole or main residence), and
- the dwelling is substantially furnished.

Financial help

Council Tax is a priority debt and, like your rent or mortgage, should be paid before all other debts or spending.

There are a number of options available to make payment easy for you.

- 10 or 12 monthly instalments by direct debit on the 1st, 8th, 15th or 25th day of the month
- weekly or monthly payment using a barcode at any of our PayPoint outlets or Post Offices
- over the internet at our website **my.northtyneside.gov.uk**
- via the telephone on **0345 2000 107**

If you have a low income, you may be entitled to Local Council Tax Support. There are also a number of Council Tax discounts available depending on your household circumstances. Make sure you claim all your entitlements to reduce the amount you have to pay.

We want to make payment as easy as possible for you. So if you are finding it difficult to pay, make sure you talk to us and get help as early as possible and before you incur additional fees and charges. For people who are struggling to pay we will offer as much help and support as we can. For those who are simply reluctant to pay we will use all the legal powers that are available to us to collect the money that is due.

- For Council Tax & Benefit enquiries, contact **0345 2000 101**
- To pay by direct debit, contact **0345 2000 101**
- To email us, send your message to **team.revenue@northtyneside.gov.uk**

If you do need independent debt advice, please contact one of the free advice organisations listed below.

Citizens Advice Bureau	0808 278 7822	www.citizensadvice.org.uk
Civil Legal Advice	0345 345 4345	www.gov.uk/civil-legal-advice
Step Change	0800 138 1111	www.stepchange.org
Money Helper	0300 500 5000	www.moneyhelper.org.uk
National Debt Line	0808 808 4000	www.nationaldebtline.org

Querying your Council Tax band

The Valuation Office Agency (VOA) values domestic properties for Council Tax. This valuation is used to set your Council Tax band. You might need to contact the VOA if you think your Council Tax band is wrong.

You can find out more about when you can challenge your band and what you need to do at [gov.uk/challenge-council-tax-band](https://www.gov.uk/challenge-council-tax-band).

If you challenge your band, you must continue to pay Council Tax at your current band until your appeal is decided.

You can contact the VOA at [gov.uk/contact-voa](https://www.gov.uk/contact-voa). If you are unable to use the online service, you can also contact the VOA on **03000 501 501**.

If, after raising your query with the agency, you still believe your banding is incorrect you may be able to make a formal appeal but only under limited circumstances.

Generally you can only appeal within SIX MONTHS of:

- Becoming a new Council Tax payer for a property
- The agency notifying you that your banding has changed

You can also appeal at any time if:

- Your property has been demolished
- Physical changes have occurred in the proximity of the property, which have an effect on the April 1, 1991 market value
- Your property has been adapted to make the property suitable for someone with a disability.

For a full list of circumstances when a valid appeal is permitted, visit www.voa.gov.uk

You must continue to pay your Council Tax bill while you have any banding query or appeal pending.

Northumbria Police Authority budget

Message from the office of the Police and Crime Commissioner for Northumbria

The Chief Constable and I are wholly committed to delivering safer streets and stronger communities across the force area, but without the appropriate funding, we face significant financial pressures even with Government's much welcome cash boost for neighbourhood policing. Raising additional funding through a slight increase in the Council Tax Precept will help our force tackle local priorities that matter to local people and that's what I am determined to do.

To address the challenges facing Northumbria Police I have approved an increase of 117p per month for a Band D property. For the majority of households in Northumbria, those in a Band A property, the increase is 78p per month.

The increase in the precept will provide over £5.9m in extra funds for 2025/26 which will help keep the force appropriately resourced, meet budgetary pressures and allow for some investment.

The Band D council tax precept for Northumbria will increase from £181.84 to £195.84 for the year.

This remains, by far, the lowest precept of any Police and Crime Commissioner in England and Wales.

You can find more information on the OPCC website: www.northumbria-pcc.gov.uk

2024/25			2025/26		
Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s	Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s
420,562	42,643	377,919	453,439	52,797	400,642
		377,919			400,642
		281,983			292,424
		11,168			10,345
		6,867			5,736
		1,301			1,301
		1,290			1,084
		75,310			82,885
		£11.723m			£12,720m
		£181.84			£195.84

SERVICE

Northumbria Police

BUDGET REQUIREMENTS

LESS

Formula Grant
 Special Pension Grant
 Council Tax Support Grant
 Legacy Council Tax Freeze Grants
 Constituent Authorities' Net Surplus (Deficit)

COUNCIL TAX REQUIREMENT

Charge on North Tyneside
 Band 'D' Equivalent Charge

Change in Council Tax Requirement between years is attributable to:

Pay awards, inflation, recruitment, budget pressures and other budget adjustments
 Increase in planned use of reserves
 Budget reductions and efficiencies
 Increase in Home Office Formula Grant
 Reduction in Home Office Uplift Maintenance Grant
 Reduction in Council Tax Net Surplus

£000s

25,587
 (3,257)
 (6,830)
 (10,441)
 2,310
 206

7,575

Tyne and Wear Fire and Rescue Authority

2024/25			2025/26			
Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s
69,175	6,119	63,056	FIRE SERVICE	71,299	6,125	65,174
1,528	0	1,528	Contingency Provision	1,895	0	1,895
0	1,211	(1,211)	Interest on Balances	0	1,087	(1,087)
70,703	7,330	63,373	BUDGET REQUIREMENTS	73,194	7,212	65,982
			SOURCES OF FINANCE			
0	13,471	(13,471)	Revenue Support Grant	0	12,866	(12,866)
0	12,713	(12,713)	Top Up Grant	0	13,704	(13,704)
0	3,711	(3,711)	Business Rate Local Share	0	3,918	(3,918)
0	3,217	(3,217)	Business Rates Under Indexation Grant	0	3,359	(3,359)
0	109	(109)	National Insurance Grant	0	468	(468)
0	689	(689)	Business Rates Grant	0	472	(472)
0	528	(528)	Council Tax Collection Fund Net (Surplus)/Deficit	0	216	(216)
0	216	(216)	Business Rates Collection Fund Net (Surplus)/Deficit	0	61	(61)
70,703	41,983	28,720	COUNCIL TAX REQUIREMENT	73,194	42,537	30,657

Estimated General Fund Balances 31/03/2024

Estimated General Fund Balances 31/03/2025

Estimated Loans Outstanding at 31/03/2024

Estimated Loans Outstanding at 31/03/2025

Forecast Capital Expenditure for 2024/2025

Employees (Full Time Equivalent) 2024/25

Employees (Full Time Equivalent) 2025/26

Council Tax Requirement

Council Tax Requirement (equivalent)

Increase in Council Tax Requirement

4,072
4,072
9,535
9,138
4,600
875
891
28,720
30,657
1,937

Council Tax Requirement Variance Statement 2025/26 Increase attributable to

	£000s
Net Cost Pressures	2,609
Increase in net Government Funding	(670)
Increase in Business Rates Local Share	(207)
Increase in Collection Fund Net Surplus	205
Increase in Council Tax Requirement	1,937

In 2025/26 council tax represents 41.9% of gross revenue expenditure (2024/25 40.6%)

North East Combined Authority

	2024/25 JTC Transport Levies Budget	2025/26 NECA Transport Levies Budget
	£000s	£000s
GROSS TRANSPORT EXPENDITURE		
Tyne Tunnel	39,183	42,792
Transport co-ordination and former ITA	8,206	7,043
NEXUS (Grant from JTC* & External Grants - net of commercial income)	102,545	127,379
Durham (Grant from JTC*)	16,895	16,927
Northumberland (Grant from JTC*)	6,552	6,738
	173,381	200,879
INCOME		
Tyne Tunnels	(39,183)	(42,792)
	(39,183)	(42,792)
	134,198	158,087
NET TRANSPORT EXPENDITURE		
Reserves		
Contribution from Tyne Tunnel Reserves	0	0
Contribution from Tyne and Wear Transport Reserves	(1,322)	0
Contribution from Nexus Reserves	(4,820)	(10,917)
	128,056	147,170
EXPENDITURE REQUIREMENT		
Funded by		
Tyne and Wear Transport Levy	(70,300)	(72,409)
Durham Transport Levy	(16,905)	(16,937)
Northumberland Transport Levy	(6,562)	(6,748)
Rail Grants and Miscellaneous Grants	(34,289)	(51,076)
	(128,056)	(147,170)
FUNDING AGREED BY AUTHORITY		

A comparison with previous NECA Transport budget:

	£000
Inflation and other cost pressures	27,498
Increased income	(3,609)
Movement on contributions from reserves	(4,775)
	19,114

* The JTC agrees an annual grant to the Tyne & Wear Integrated Transport Executive (Nexus), Durham County Council and Northumberland County Council in respect of revenue support and concessionary travel.

Please note: the Tyne Tunnels expenditure requirement is met fully from Tunnels reserves and tolls income, with no levy funding.

Environment Agency budget

The Council Tax (Demand Notices) (England) Regulations 2011

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 1642 kilometres of main river and along tidal and sea defences in the area of the Northumbria Regional Flood and Coastal Committee. Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

Northumbria Regional Flood and Coastal Committee

	2024/25	2025/26
	£000s	£000s
Gross Expenditure	253,898	33,695
Levies Raised	2,750	2,8533
Total Council Tax Base	769	785

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by this committee has increased by 3.0%.

The total Local Levy raised has increased from £2,750,144 in 2024/2025 to £2,832,648 for 2025/2026.

How to get in touch with the Council

We want to make it easy for you to contact the council – and that includes online, by phone, email, in writing, or in person.

Online

my.northtyneside.gov.uk
mycare.northtyneside.gov.uk
www.livingwellnorthtyneside.co.uk

   **NTCouncilTeam**

We've recently introduced a new portal where you can view up to date information on your council tax and benefits in one place. Visit my.northtyneside.gov.uk/CouncilTaxAccounts to create an account and stay up to date.

Email

contact.us@northtyneside.gov.uk

Telephone

0345 2000 101

Weekdays between 7.30am – 8pm.

Other main numbers:

- **Emergencies (24 hour)**
0330 333 7475
- **Housing and repairs**
0345 2000 102
- **Envirolink**
0345 2000 103
- **Council Tax and benefits**
0345 2000 101

By letter

You can write to:
North Tyneside Council,
Quadrant, The Silverlink North,
Cobalt Business Park,
North Tyneside, NE27 0BY

In person

You can get advice in person at one of our Community Hubs and Libraries. You can make an appointment by telephone by calling 0345 2000 106 or in person at any of our Community Hubs listed below.

Our centres are based at:

- **White Swan Centre, Killingworth Community Hub and Library**
Citadel East, Killingworth, NE12 6SS
Monday to Friday, 9am – 5.30pm
Saturday, 9am – 1pm
- **North Shields Community Hub and Library**
Northumberland Square
North Shields, NE30 1QU
Monday to Friday, 9am – 5.30pm
Saturday, 9am – 1pm
- **Wallsend Community Hub and Library**
Forum House, Segedunum Way
Wallsend, NE28 8JR
Monday to Friday, 9am – 5.30pm
Saturday, 9am – 1pm
- **Whitley Bay Community Hub and Library**
York Road, Whitley Bay, NE26 1AB
Monday to Friday, 9am – 5.30pm
Saturday, 9am – 1pm
- **John Willie Sams Centre, Dudley Community Hub and Library**
Market Street, Dudley, Cramlington, NE23 7HS
Tuesday and Thursday – 9am – 1pm and
2pm – 5.30pm
Saturday – 9am – 1pm
- **Oxford Centre, Longbenton Community Hub and Library**
Longbenton, Newcastle upon Tyne NE12 8LT
Tuesday and Thursday – 9am – 1pm and
2pm – 5.30pm
Saturday – 9am – 1pm

You can book a Customer Service appointment at our reception desk or by calling **0345 2000 106**.