We want to make sure that the most vulnerable are safe when they are self-isolating. Here are some things to think about if you are offered, or need, support during this time.

Try to use existing and trusted community groups. If not, could a family member, friend or neighbour who you know and trust help?

Not sure? Don’t answer the door

If you’re not sure about an offer of help, ask the person to leave details and talk to someone you trust about it.

You can contact Adult Social Care on 0191 643 3777 option 3 if you need support or you feel unsafe. In an emergency, call 999.

This information has been adapted from Newcastle Safeguarding Adults Board materials.