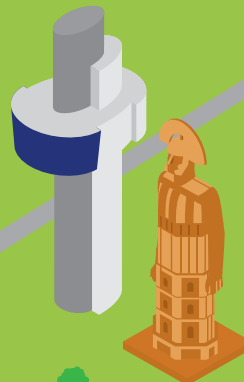
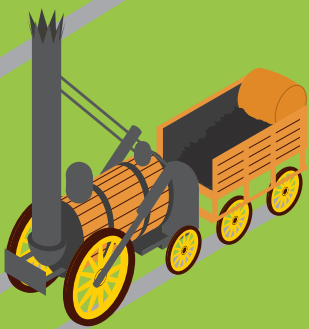
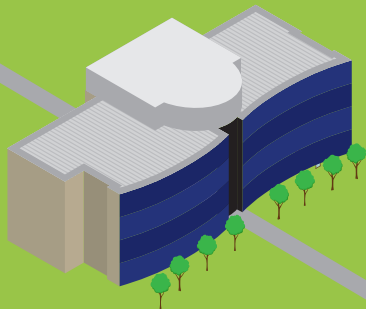
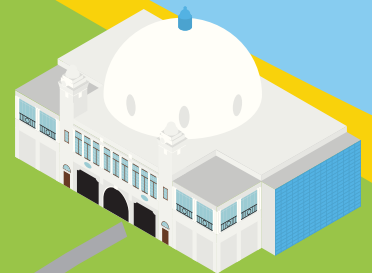
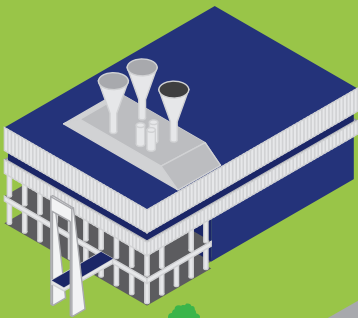




# North Tyneside Council **values**



North Tyneside Council



# Welcome

Thank you for your interest in applying to work with us at North Tyneside Council.

As an organisation that serves more than 200,000 residents and 5,000 businesses – as well as thousands of visitors each year – we are committed to providing excellent customer service.

We are ambitious for our borough – a place where local businesses and high streets can thrive; our children and young people continue to receive an outstanding education and families flourish; great care is offered to those who need it; and deprivation tackled and inequalities are reduced. This means a broad range of careers are open to you with us.

Our values are something important to us all - we listen, we care, we are ambitious, and we are good value for money.

We serve the people of North Tyneside and are passionate about keeping the Borough a great place to live, work and visit by delivering on the policy priorities set in the Our North Tyneside Plan. We are a Council that values and promotes equality and diversity and we work hard to ensure that no one experiences discrimination or disadvantage because of their characteristics, background or personal circumstances

We want to find talented people that want to make a difference to our communities and who believe in our core values and can demonstrate these in everything they do.

I wish you all the best with your application.  
Good luck.

Paul Hanson, Chief Executive

## We listen

We listen to our customers and colleagues and understand their needs. We pay attention to messages and respond. We express information clearly; we are open and honest and we encourage people to have their say.

## We care

We care for our customers by understanding their needs, we treat them with respect and safeguard those who are most vulnerable. We care for each other by being a positive role model. We respect each other and work well with colleagues. We care for ourselves by looking after our physical and mental health and asking for help when we need it.

## We are ambitious

We are ambitious by always looking for ways to do things better. We are positive and learn from our mistakes and successes. We can be ambitious by reflecting on our performance and acting on feedback to improve. We strive to reduce the carbon footprint in our services by using less energy in our buildings, travelling less in our vehicles and recycling as much as possible.

## We are good value for money

We are good value for money by delivering services in line with our customer promise and service standards. We use resources carefully, avoid unnecessary cost, try to get things right first time and share resources with colleagues.