

North Tyneside Council sport and leisure privacy notice (how we use your information)

North Tyneside sport and leisure service

North Tyneside Council collects, processes, and holds your personal information to provide leisure services to you. North Tyneside Council is the Data Controller for the personal information collected. This notice should be read alongside North Tyneside Council's [privacy notice](#).

The categories of information that we collect, process, hold and share include:

We collect and process the following information:

- personal information (including full name, full residential address, date of birth)
- location data (including postcode and telephone number)
- characteristics (such as ethnicity, sex)
- bank details (including Direct Debit agreements for membership schemes)
- information relating to health which may affect exercise or is essential to qualify in one of our health schemes; and
- next of kin information

Most of this information is provided by you, however, we may also receive information from third party referral schemes, such as your GP/medical practitioner.

Why we collect and hold this information

- to process Contours fitness and wellbeing memberships
- to process easecard applications
- to provide access to facilities
- to provide banks with Direct Debit information to enrol on our membership schemes
- to create registers for courses and classes including online bookings
- for health and safety reasons (such as emergency telephone numbers)
- to register participants and monitor their progress on public health driven interventions e.g. weight management programmes
- to provide updates about the direct services the user has enrolled on (for example, Active North Tyneside health schemes)
- for marketing purposes (where consent has been given); and

- to provide third parties with updates on any of our health schemes (where consent has been given)

We also use information to improve our services and facilities.

[The lawful basis on which we use this information:](#)

Under Article 6 of the UK General Data Protection Regulation (UK GDPR), the lawful basis we rely on for processing this information is:

- GDPR Article 6(1)(a) – the data subject has given consent
- GDPR Article 6(1)(b) – processing is necessary for the performance of a contract to which the data subject is party or to take steps at the request of the data subject prior to entering into a contract; and
- GDPR Article 6(1)(c) – processing is necessary for compliance with a legal obligation to which the controller is subject

We may process special category information for the following reasons:

- GDPR Article 9(2)(h) – processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems; and
- DPA 2018 Schedule 1 Part 1 (2) – health or social care purposes

[How we store your personal information](#)

Your information is safely stored in password protected secure databases and is retained in line with authority and statutory retention schedules.

[Who we may share your information with](#)

We may disclose your information to others, but only where this is necessary either to comply with legal obligations or as permitted by Data Protection legislation.

We may share information with other public service bodies including the NHS, social care, the police and other local authorities.

The reasons why we may share your data with other public bodies are as follows:

- to improve our understanding of your needs to enable us to inform you of other relevant leisure/ health services

- to monitor and improve our performance and delivery of services
- for the prevention and or detection of crime and safeguarding our customers; and
- where necessary to protect individuals from the risk of harm or injury

North Tyneside Council may also share your information with medical practitioners, within various health schemes, but only where this is necessary and agreed by the user prior to commencing the scheme. Information such as body mass index, weight, and other health-related figures may be shared.

We will not pass your personal information to external organisations for marketing or sales purposes, without your prior consent.

[Your rights](#)

Under Data Protection legislation you have several rights, including the right to have your records rectified (where the law permits) and the right to ask for access to all the information held about you. These rights are listed in more detail on the North Tyneside Council website on the 'Data Protection' pages.

Please contact us at information.governance@northtyneside.gov.uk if you wish to make an information rights request.

If you have any worries or questions about how your personal data is handled, contact the Data Protection Officer: information.governance@northtyneside.gov.uk

If you are unhappy with the way North Tyneside Council has handled your data, you may contact the ICO at www.ico.org.uk