

Notes for Guidance – Parking Permits for Care Home Residents

When should I need a permit of this type?

If you live in a Residential or Care Home that is within a parking permit area and have visitors who will park on the road during the hours of the parking restriction you should apply for a Care Home Resident Permit. The permit does not have a vehicle registration number printed on it so can be used by any bona fide visitor on their vehicle.

The Care Home Resident Permit should be kept by the resident and handed out to their visitors, as and when needed.

How long does this permit run for?

1 year.

Who can apply for a permit?

A resident may apply to the Council for a parking permit on condition that:

- The applicant resides at a Residential or Care Home within a permit parking zone and that building is eligible for a parking permit

Apply for your permit online on the 'Parking' pages of the council website www.northtyneside.gov.uk

If you do not have access to a computer or internet enabled device, then you can use one of the self-serve computers available at the Council's Customer First Centres. Staff there may also be able to assist if you have difficulties using a computer.

What do I need to send with the application?

You must provide proof that you are a resident of a Residential or Care Home that is within a parking permit area with your online application form.

The documents must show your name and the address at which you are applying for a permit.

Your application form will not be processed if it is not fully or correctly completed or if the relevant documents are not enclosed.

Proof of residence (one of the following documents will be acceptable)

A recent utility bill (electricity, gas, water bill)
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How many permits can I apply for?

You can only have **one** Care Home Resident Permit. The permit does not have a vehicle registration number printed on it so any bona fide visitor can use it on their vehicle.

This is a **paper permit** that must be displayed on the vehicle when parked within the permit restriction.

How much does the permit cost?

£25.00

There will however be a cost of £25.00 for providing a replacement if the permit is lost or damaged. This charge is to cover the administration and material cost of cancelling the previous permit and the production of the replacement.

If your permit is stolen, then you need to report the theft of your permit to the police and obtain a crime reference number before we can issue a replacement. As a goodwill gesture, there is no charge for a replacement permit if you provide a crime reference number. Please note that we will confirm this information with the police prior to issuing a replacement.

If you are unable to provide a police crime reference number as proof that your permit was stolen, then a £25.00 charge will apply to re-issue your permit.

Suspended bays

You may not park in resident parking bays which are suspended, even if you have a permit that is valid for that zone, otherwise you may receive a Penalty Charge Notice (PCN) and your vehicle may be relocated.

Please check carefully for the times when a suspension is in force.

Parking Terms and Conditions

- The Council cannot guarantee a parking space will always be available to you.
- It is your responsibility to ensure your vehicle is legally parked at all times.
- You must ensure your permit is valid at all times and clearly displayed on the windscreen, next to your tax disc or on the dashboard so it can be readily seen from the outside of the vehicle.
- You may not park in suspended parking bays. This will result in a parking ticket being issued and your vehicle may be removed to the car pound. Please check times carefully when a suspension is in force.
- The permit will only be used by drivers legitimately visiting you at your residence. It can not be used for friends or family to park whilst shopping or working in the area. Abuse of this privilege will result in the permit being revoked and future applications will be refused.

Vehicle Terms and Conditions

1. The vehicle must be able to fit within the markings of the parking place, if applicable, AND be:
 - a passenger vehicle that can carry no more than 13 people including the driver; and
 - a vehicle that does not exceed six metres in length; and
 - has an unladen weight not exceeding 3.5 tonnes.
2. The permit cannot be used for trailers or caravans.
3. The vehicle must have a valid road tax license. The permit is not valid if the vehicle is untaxed.