

The Care Act 2014 and what we are doing in North Tyneside.

This is an EasyRead version of The Care Act 2014
North Tyneside

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Who we are.



North Tyneside Council

We are North Tyneside Council. When we say 'we' in this leaflet we mean North Tyneside Council

What this leaflet is about.



The Care Act 2014 is a new law by the government about care and support for adults in England. It is in 3 parts.

This leaflet is about part one of the Care Act 2014. It tells you about what the Care Act says councils should be doing. It tells you what we are doing or planning to do in North Tyneside.



1) Well being and stopping problems before they start.



What the Care Act says

The Care Act says councils must think about people's well being when making plans.

Lots of council departments and groups the council works with must:

- Think about a person's views, wishes and beliefs
- Make decisions on a person that is based on that person and not services
- Help people to make decisions about their care needs
- Try to stop problems before they start
- Support the needs of carers and the person cared for
- Keep people safe

The Care Act says that councils must think about services that stop problems before they start or stop them getting any worse as early as they can.



North Tyneside Council

What we are doing in North Tyneside

We will keep doing what we are doing to stop problems before they start or stop them getting any worse as early as we can.

We have staff teams who help people get better after being ill or to learn new skills.

We will help people to think about they can look after themselves and their families.

We think well being is about making life better for people. We will help people this way by:

- Making sure staff know about well being
- Helping carers
- Setting up a new free service, Care and Connect to give everyone advice and information
- Telling more people about telecare
- Helping people keep well so they do not need so many services



2) Advice and Information



What the Care Act says

The Care Act says that councils must have good advice and information to help people choose the right care and support.

This should be about:

- What support and services are out there and how to find them
- Services that stop problems before they start or stop them getting any worse as early as possible
- How much services cost and how to plan for this
- Health, housing and job services and support
- Keeping safe and how to get help if people do not feel safe

The Care Act says social workers must give advice and information when planning support.

Councils must give advice and information to carers and everyone who wants it.



North Tyneside Council

What we are doing in North Tyneside

We have set up a group of people who work across North Tyneside to give up to date advice and information about support and care services. They are called SIGN.

We are working with other groups on how best to give advice and information.

We will ask people what they think.

We have a team of council staff who give advice and information on adult social care.

We are writing new leaflets and website pages.

We are setting up new free service, Care and Connect to give everyone advice and information.

We will make sure there is information about costs of care and support.



3) Keeping people safe



What the Care Act says

The Care Act puts in law what councils must do to keep people safe.

The Care Act says:

- How councils can help make sure people are safe
- How the group who has the job of keeping people safe-The Adult Safeguarding Board-will work
- How groups will work together to make sure people are safe
- People who work to keep people safe will work in a more person-centred way



North Tyneside Council

What we are doing in North Tyneside

We have had an Adult Safeguarding Board for many years. We will be looking at how good it is under the new Care Act and changing things if we need to.

We are adding new things which come under safeguarding. These are domestic abuse, modern slavery and self neglect.

We will make the views of people who have been abused are heard.



4) Advocacy



What the Care Act says

The Care Act says councils must include people in plans about their care and support. If it is hard for people to share their ideas for their care and support the Care Act says councils must find an advocate.

An advocate is someone who knows what is important for person and speaks up for them.

An advocate can help in assessments or plans.



North Tyneside Council

What we are doing in North Tyneside

We are looking at what we do about advocacy in North Tyneside. This will help us buy new advocacy support from April 2015.

We are making sure our leaflets and website is up to date.



5) Groups that give care



What the Care Act says

The Care Act says that the Care Quality Commission will help try and help groups who give care if they are at risk of going out of business. They will make sure even if a group who gives care does go out of business it will not stop people getting care.

Councils will need to know what care and support the people who live in their area need so that people get the right care and support from groups who give care.

Councils need to work with health and housing to help people's well being and care needs.



North Tyneside Council

What we are doing in North Tyneside

With health we have set up a new team who will buy all services for children and adults in North Tyneside.

We will make sure that is enough choice and support for people in social care. We will make sure that this is good care.

We will make sure that there are enough groups who give care to people in North Tyneside.



6) Assessments and support



What the Care Act says

If someone moves out of an area to a new council there should be no change to any care and support needs.



North Tyneside Council

What we are doing in North Tyneside

We will train our staff about this.

We will make new leaflets about this.



7) Selling a house to pay for care



What the Care Act says

If someone owns their own home they will not have to sell it to pay for care right away if they have made a plan with the council.



North Tyneside Council

What we are doing in North Tyneside

We are making sure we are ready for this in April 2015.

We will make sure that our plans about this are good plans.

We will write new ideas into our plans.

We will ask the councillors to agree to the plans.

We will write an EasyRead leaflet about this.

We will work with people who know how much houses cost.

We will work on a computer system which will let people know about costs.

We will train staff.



8) Person-centred care and support



What the Care Act says

Person centred care and support is when everybody knows what is important for someone who is being care for. This lets the person who is being cared for have choice and control over how their needs are met.

The Care Act says that people can have a personal budget to meet their care needs. This will let them buy their own care. Social workers will help people direct their own support.



North Tyneside Council

What we are doing in North Tyneside

We have personal budgets in North Tyneside but we will make sure that they fit in with the aims of the Care Act.



9) Who can get care and support from councils?



What the Care Act says

The Care Act says the rules to who can get care and support will be the same throughout England.

The Care Act says that assessment will be done in 3 stages:

1. Looking at the needs of someone
2. Finding out if they can get social care
3. Planning the care and support



North Tyneside Council

What we are doing in North Tyneside

We will make sure that we fit in with the aims of the Care Act.

We will print new leaflets with this information on them.

We will train staff.

We will hold meetings to tell people.

We will make sure all reviews for 2014/15 meet the new way of working.



10) Carers



What the Care Act says

Carers will be able to get support if they need it.
Councils need to tell carers about this.



North Tyneside Council

What we are doing in North Tyneside

We pay for 2 carer support workers to support carers.

We pay for a carers advice and information service.

We and health pay for carers breaks and opportunities fund.

We have a carers champion in North Tyneside Council.

In 2013 we worked with the Carers Centre and wrote a carers charter.

We wrote a carers guide to health and well being.

We will find out what is good and what is bad about carers' assessments to help us change things.

We will write new leaflets about what the Care Act means for carers.

We will tell carers about the Care Act.

We will train staff.



11) Moving from children to adult services.



What the Care Act says

Before a child is 18 years old councils need to help them and their carers plan for their future and the support they will need as an adult.



North Tyneside Council

What are we doing in North Tyneside

We will train staff to carry out these plans for the future.

We will work with carers and parents about plans for the future.

We will write new leaflets about plans for the future.



12) Working with others.



What the Care Act says

The Care Act says councils must work with other groups who give care and support to people like the NHS. This will let everyone plan together and work in the same way.



North Tyneside Council

What we are doing in North Tyneside

Health and social care work closely together in North Tyneside.

We will set up a new team of people who buy services for adult care, children's care and public health.

We will look at buying services with health for older people and home care services.



13) Helping people who pay for their own care.



What the Care Act says

The Care Act says that:

- Everyone needs to know how much they have to pay for care and support
- People will not have to sell their homes to pay for care and support
- People will be helped to plan for their care and support needs

You will not have to pay for care and support if you do not have enough money. The council will check how much you can afford to pay.



North Tyneside Council

What we are doing in North Tyneside

These changes do not have to start until 2020.

Before 2020 we will:

- Find out who funds their own care and how much time and money we will need to support them
- Set up good computer systems to help us
- Tell groups who give care about the plans



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